

SERVICE MODELS – RESPONSIVE SERVICES WITH CARE PLANS AND COORDINATION OF CARE

Mahjabeen Ahmad

Project Manager

Muslim Community - A CALD Partnership Model

ACH Group

CALD--not the same

Main culture Sub-culture Multiple identities

“The first thing you do is to forget that I’m black.

Second, you must never forget that I’m black.”

-Pat Parker, *For the white person who wants to know how to be my friend*

CULTURAL IDENTITY

Recognition and understanding of people's cultural identities

Respect for the expression or manifestation of religious beliefs and/or cultural traditions

Not having to defend identity or rationalize specific or unique needs

Ethnic and religious identities are both welcome.

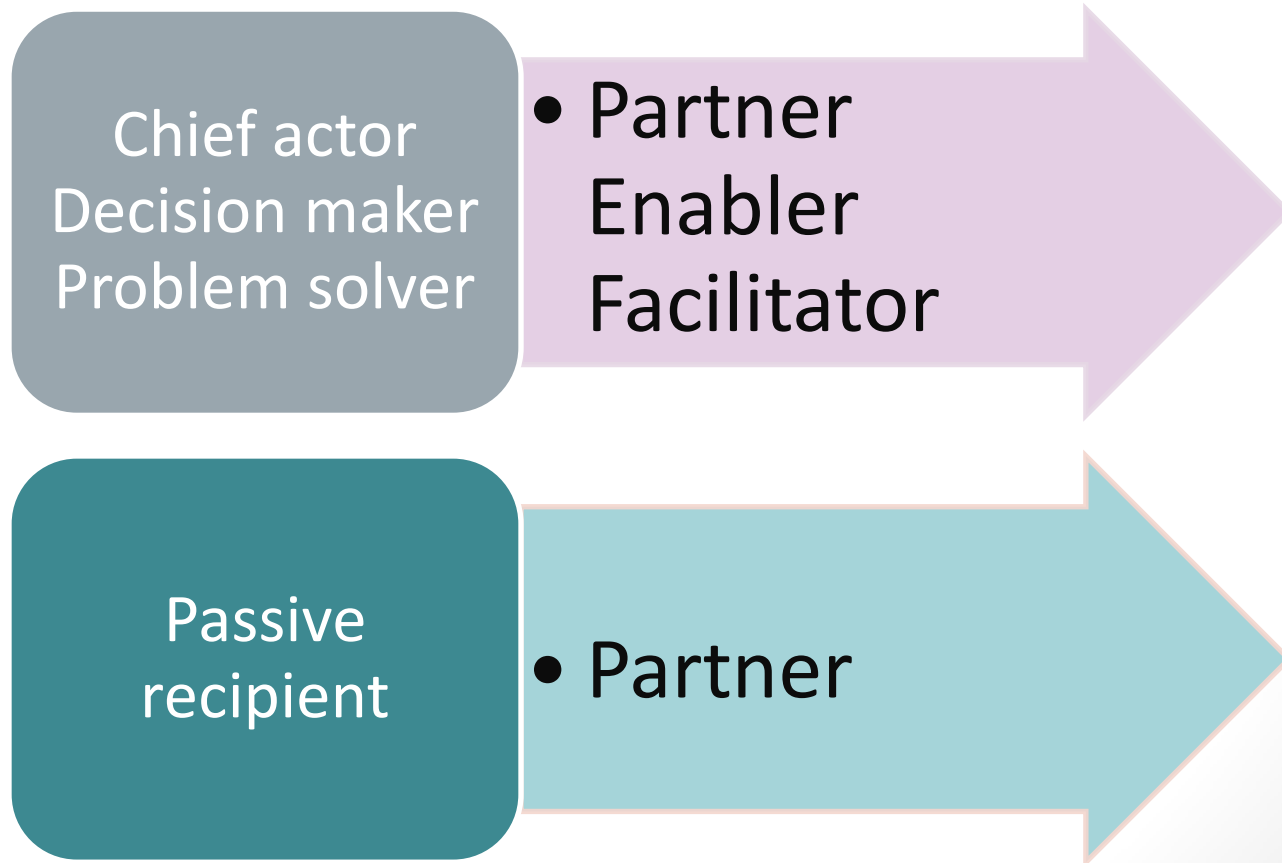
CALD COMMUNITY ISSUES

- Powerlessness
- Risk factors
- Protective factors
- Biculturality
- Community advocacy: Communities are their own cultural experts.

SHIFT IN APPROACH

- More than one way of doing things
- Each is in a different cultural world and therefore, would need to be open to new knowledge and insights
- Reciprocal responsibility: two-way information exchange and capacity building.

FROM TOP-DOWN APPROACH TO COMMUNITY ENGAGEMENT AND PARTNERSHIP



Problems may not always be solved, but building capacity, trust, and confidence is given a chance.

THANK YOU!