

Health
Performance
Council
Annual Report
2015-16

Health Performance Council



Government
of South Australia
Health Performance Council

Health Performance Council
Annual Report 2015-16

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The Health Performance Council recognises Aboriginal and Torres Strait Islander people as two separate groups. However, for the remainder of this document we refer to Aboriginal people in recognition that Aboriginal people are the original inhabitants of South Australia. We also acknowledge the complexity and diversity of the Aboriginal communities of South Australia, recognising each has its own beliefs and practice.



**Government
of South Australia**

Health Performance Council

Hon Jack Snelling MP
Minister for Health

Dear Minister

In accordance with the *Public Sector Act 2009* and the *Health Care Act 2008*, I am pleased to submit the annual report of the Health Performance Council for presentation to Parliament.

This report provides an accurate account of the operations of the Health Performance Council for the financial year ending 30 June 2016, in compliance with the Department of the Premier and Cabinet Circular on Annual Reporting Requirements.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Steve Tully', written in a cursive style.

Mr Steve Tully
Chairperson
Health Performance Council

30 September 2016

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1. Chair's Foreword

It is with great pleasure I present the Health Performance Council Annual Report 2015-16 outlining achievements over the last year.

The Health Performance Council (HPC) is a statutory Ministerial advisory body. In 2015-16, HPC had eight members, including the Chairperson and Deputy Chair. Established under the *Health Care Act 2008*, HPC is South Australia's (SA) only external review body providing expert, independent monitoring of health system performance that supports accountability, information transparency and public trust.

Overall, SA has a health system of which we can be proud. By world standards it delivers effective services to our community, and responds well to health care needs that range in complexity across our lifespan and impact in different ways on our families, friends and colleagues.

A highlight this year was the launch of our new online, searchable edition of State of Our Health that gives a comprehensive picture of health in SA with a focus on creating and protecting health, not only how the system treats disease and ill health. We apply the HPC's Performance Monitoring Framework in all reviews to identify dimensions and levels of system performance (Appendix Two). This framework is based on the National Health Performance Framework developed in 2001 by the former National Health Performance Committee under the Australian Health Ministers' Advisory Council (AHMAC). HPC added the domains of health workforce and community engagement so the HPC framework is better tailored to local health system priorities.

Importantly, HPC's reviews have identified exemplary practise in the SA health system, but there are also areas for improvement especially where unwarranted variation in the system means not everybody benefits equally from our health services. Some population groups, and in particular Aboriginal people and culturally and linguistically diverse (CALD) communities, can experience inequalities of access and outcomes.

Another highlight in 2015-16 was the start of HPC's project monitoring SA Health's implementation of Transforming Health as service moves and new care models are rolling-out across Adelaide's public hospitals. This is a key review topic in HPC's next 4-Yearly Review (2015-2018) along with the:

- > Aboriginal Health Case Study working with the Aboriginal Leaders' Forum
- > Culturally and linguistically diverse communities (CALD) health outcomes audit
- > Revisit Review of Country Health Advisory Councils (HACs) Governance Arrangements 2011 and review Country Health SA Local Health Network (LHN) Aboriginal Community and Consumer Engagement Strategy
- > Revisit End of Life Care Case Study 2013
- > Scope an approach to monitor health outcomes for people with mental health and addiction issues in SA.

We work to deliver reviews with robust information and analysis to report about important health topics. Crucially, we involve stakeholders including statutory agencies, community leaders, bodies prescribed in *Health Care (HPC - Appointment of Members) Regulations 2008* (listed at Appendix One) and Country HACs to raise and debate issues, because we know reporting performance indicators is not an end in itself: it is only when someone uses these measures that they accomplish improvement in our health system.

In closing I acknowledge how well we are supported in fulfilling our mandate when we work with community organisations, university researchers and State Government officers who generously share their research and insights. I thank my predecessor HPC Chairperson, Anne Dunn, for her years of service and excellent stewardship of HPC since inception.

Mr Steve Tully

Chairperson
Health Performance Council

2. About the Health Performance Council (HPC)

2.1. Who we are and what we do

HPC Purpose: HPC is an advisory body established under section 9 of the *Health Care Act 2008* with the mission to provide independent advice to the Minister for Health on the performance of the health system, health outcomes for South Australians and specific population groups and the effectiveness of community and individual engagement.

HPC Vision: South Australia (SA) has a safe, high quality, integrated health system with appropriate community engagement that contributes to optimal health outcomes for South Australians. Our vision is for SA to be recognised as having an independent and evidence based appraisal of its health system that contributes to improving the health status of South Australians consistent with government objectives:

SA's Strategic Plan Targets – T78: Healthy South Australians; T79 Aboriginal healthy life expectancy; T6 Aboriginal wellbeing; T26: Aboriginal early childhood – birth weight; T53: Aboriginal employees; T80 Smoking; T81 Alcohol consumption; T82 Healthy weight; T84 Health service standard; T85: Chronic disease; T86 Psychological wellbeing

SA Government's 7 Strategic Priorities, in particular: Safe Communities; Healthy Neighbourhoods

SA Government's 10 Economic Priorities, in particular: A global leader in health research and ageing

HPC Intention: HPC achieves this by evaluating and reporting on the overall performance of the SA health system in relation to:

- > strategic objectives that have been set or adopted within Government's health portfolios
- > international, national and state health system performance standards and benchmarks
- > significant trends, health outcomes and future priorities of the health system
- > the latest research on best practice models of health care services including for specific population groups
- > community and individual engagement strategies and outcomes.

Responsibilities of HPC under the *Health Care Act 2008* are listed at Appendix One.

The HPC terms of reference and a link to the *Health Care Act 2008* are posted to the website www.hpcsa.com.au.

Program in progress

Development of the HPC 4-Yearly Review (2015-18) program

Start date: January 2015

Required production date of the HPC 4-Yearly Review: December 2018

Under the *Health Care Act 2008*, HPC must, on a 4-yearly basis, furnish to the Minister a report that assesses the health of South Australians and changes in health outcomes over the reporting period.

In 2015-16, HPC developed the program outline for the 2018 review. From July to September 2015, we ran a Delphi process with HPC email subscribers to generate possible review topics for the 4-Yearly Review (2015-2018). Council members appraised the long list of possible review topics, and tested back a shortlist at key stakeholder meetings in the year, such as the Combined HAC Conference in June 2016.

The 4-Yearly Review (2015-18) program outline includes the key system performance inputs that we will access and the six review topics we will tackle up until 2018.

The foundation of the HPC 4-Yearly Review is analysing system performance input from:

- > HPC's State of Our Health released in April 2016, and now on a regular update cycle as datasets are available
- > SA Health's annual update report in response to agreed recommendations in the HPC's 4-Yearly Review What's Working, What's Not (2011-2014).

The six review topics that HPC will progress in 2015-18 are:

- > Monitoring implementation of Transforming Health
- > Aboriginal Health Case Study working with the Aboriginal Leaders' Forum
- > Culturally and linguistically diverse communities (CALD) health outcomes audit
- > Revisit Review of Country Health Advisory Councils (HACs)'s Governance Arrangements 2011 and review Country Health SA Local Health Network (LHN) Aboriginal Community and Consumer Engagement Strategy
- > Revisit End of Life Care Case Study 2013
- > Scope an approach to monitor health outcomes for people with mental health and addiction issues in SA.

The HPC 4-Yearly Review (2015-2018) will report the key dimensions of health system performance from a state-wide population perspective. It will take into account the strategic objectives that have been set or adopted within the Government's health portfolios and monitor inequalities of access and outcomes in specific population groups using analysis of demographic, health services utilisation and health outcomes data.

2.2. How HPC works

2.2.1. HPC Members 2015-16

In 2015-16, HPC comprised the following members including the HPC Chairperson and Deputy Chair, all appointed by the Governor pursuant to the provisions of the *Health Care Act 2008*:

Ms Anne Dunn AM – Chairperson to 28 May 2016

Anne Dunn has had a distinguished career in the public service and extensive experience in chairing boards and committees including the National Regional Women's Advisory Council, the Adelaide Festival Centre Trust, the Australia Council for the Arts and the South Australian Training and Skills Commission. She previously served as a director of the Australian Rural Leadership Foundation, Australia Uniform Building Code Council, Local Government Grants Commission and the SA Government Management Board.

Anne has also been CEO of the Port Phillip Council in Victoria and in South Australia she was the CEO of the Department of Arts and Cultural Heritage, the Department of Family and Community Services, the Department of Local Government and a Commissioner of the Public Service Board. She is currently the Managing Director of M.I. Murren Enterprises.



Mr Steve Tully - HPC member appointed 27 August 2015 and HPC Chairperson appointed 29 May 2016

Steve Tully was appointed to the role of the South Australian Health and Community Services Complaints Commissioner on 30 April 2012.

Previous to this role and for many years, Steve was the state Electoral Commissioner in South Australia and Victoria. Steve has many years' experience in the executive service within the state public service in SA, principally within the arts, mental health and the Department for Local Government.

In his current role, Steve aims to improve the safety and quality of health and community services in South Australia. Through the provision of a fair and independent means for the assessment, conciliation, investigation and resolution of complaints; as well as the expert evaluation, investigation and reporting on systemic issues of concern, Steve hopes to achieve service wide improvements for all South Australians.

Steve values honesty, transparency, open disclosure and integrity. He believes that every person is important and that every person has a right to be treated with the dignity and respect they deserve when seeking, using and providing health and community services in South Australia.



Ms Barbara Hartwig - Deputy Chair

Barbara Hartwig has worked in the nursing profession since 1970. During her long career, she has been actively involved in the Australian Nursing Federation (SA Branch) and the Nurses Board of South Australia, holding various positions including Chair of the Board as well as Chair of various committees. Barbara was previously the Chair of the Country Health SA Board and Chair of the Mid North Regional Health Service Board.



Mr Richard Callaghan

Rick Callaghan is an Aboriginal man from an extended Potarwutj family that comes originally from the Padthaway region of South Australia. He is passionate about the ongoing improvement in Indigenous health and the social and cultural development of Australia's Indigenous peoples. The way forward is for Aboriginal people to be engaged in the discussion about the level of further education in health services, outcomes, quality of life, quality service delivery, diversity and long-term sustainability, culturally appropriate health service and actions. He has worked in all States and Territories of Australia during his 20 year consulting career.

Rick's business and consulting has focussed on the health, native title and government sectors. This has involved; health and business reviews and evaluations, native title negotiations, heritage management and best practice and quality health outcomes, research and policy advice, mediation, providing business advice, cross cultural awareness training, employment and training outcomes.



Professor Stephen Duckett

Stephen Duckett is Director of the Health Program at Grattan Institute in Melbourne, Emeritus Professor of Health Policy at La Trobe University and is one of two interstate Council members with the Health Performance Council of South Australia. He has held senior health care leadership positions in Australia and Canada, with a reputation for creativity, evidence-based innovation and reform in areas as diverse as hospital funding (introduction of activity-based funding for hospitals) and quality (new systems of measurement and accountability for safety of hospital care).

Stephen is an economist with a Masters and PhD in Health Administration from the University of New South Wales and a higher doctorate, the DSc, awarded on the basis of his scholarly contributions, from the Faculty of Medicine of the same University. He is a Fellow of the Academy of the Social Sciences in Australia, the Australian Academy of Health and Medical Sciences and the Institute of Company Directors.



Professor Lisa Jackson Pulver AM

Lisa Jackson Pulver is a proud Wiradjuri Koori woman with connections to south western and northern NSW, South Australia and beyond. She is an academic leader, a recognised expert in public health and prominent researcher, educator and advocate for Aboriginal and Torres Strait Islander Health and Education.

As the inaugural Pro Vice-Chancellor (Engagement and Aboriginal & Torres Strait Islander Leadership), Lisa leads the University of Western Sydney's work relating to Aboriginal and Torres Strait Islander outcomes at the Western Sydney University and beyond. She is also a Group Captain in the RAAF Specialist Reserve (Public Health Epidemiologist) and is currently posted to the Director General, Personnel Air Force as specialist advisor to the Chief of Air Force.

Lisa has committed to a career that translates her work into research capacity building for health care workers and improved health status for Aboriginal and Torres Strait Islander people. This includes partnerships with co-investigators in both adult and child health studies and life-cycle risk factors. She is a member of a number of strategic committees and working groups, including Australian Health Ministers Advisory Council's (AHMAC) National Advisory Group Aboriginal & Torres Strait Islander Health Information and Data (NAGATSIHID), and a ministerial appointment to the Australian Statistical Advisory Council.



Ms Mary Patetsos

Mary Patetsos has a blend of academic qualifications and employment experiences covering economic, infrastructure and social policy areas. She has experience and skills in auditing and financial modelling and particularly Aged Care and Housing. Mary is Chair of the South Australian Housing Trust, member of the Aged Care Financing Authority, Chair of the South Australian Local Government Grants Commission and previous Member of the South Australian Social Inclusion Board. As Chair of the Audit Committee of the South Australian Department of Communities and Social Inclusion, Mary is required to apply rigorous scrutiny to sensitive and critical areas of government spending. Mary holds a number of non-executive board positions including Deputy Chair, Aged Care Housing Group, Chair, Power Community Limited and Board, Federation of Ethnic Communities Council of Australia and Multicultural Communities Council of South Australia.

**Professor David Roder AM**

David Roder is Chair of Cancer Epidemiology and Population Health at the University of South Australia. He has been a Senior Population Health Advisor and Consultant Epidemiologist for Cancer Australia since 2007 and Cancer Institute NSW since 2004. He is a Senior Principal Research fellow and holds the Beat Cancer Research Chair with the South Australian Health and Medical Research Institute (SAHMRI). David is also an Adjunct Professor at Flinders University and Monash University. He is affiliated with over 20 lead committees, standing as Chair on five of these, including the National Quality Safety Monitoring Committee, Cervical Screening; Interactive Atlas Advisory Group, Australian Commission on Safety and Quality in Health Care; the Prostate Cancer Outcome Register; ANZ Steering Committee and CanTeen Youth Cancer Service Data Advisory Committee. He is on the Executive of the Asia Pacific Organization of Cancer Prevention and works with the Pacific Regional Hub of the International Agency for Research on Cancer.



2.2.2. HPC Advisory Groups 2015-16

Aboriginal Leaders' Forum Planning Working Group: HPC, in partnership with Wardliparingga Aboriginal Research Unit, SAHMRI, hosts the Aboriginal Leaders' Forum with the assistance of a planning working group. The output reports from the Aboriginal Leaders' Forums are posted to the website www.hpcsa.com.au.

In 2015-16, the advisory group members were:

Anne Dunn, HPC and co-facilitator of the forum

Jackie Ah Kit, Women's and Children's Health Network

Alex Brown, SAHMRI

Rick Callaghan, HPC

Odette Gibson, SAHMRI

Barbara Hartwig, HPC

April Lawrie-Smith, SA Health

Tamara Mackean, Flinders University

Amanda Mitchell, Aboriginal Health Council of South Australia Inc. (AHCSA)

Shane Mohor, AHCSA

Kim Morey, SAHMRI

Klynton Wanganeen, co-facilitator of the forum

Culturally and Linguistically Diverse Communities (CALD) Leaders' Forum Planning Working Group: HPC, in partnership with Multicultural Communities Council of South Australia, hosts the CALD Leaders' Forum with the assistance of a planning working group. The output report and presentations from the CALD Leaders' Forum are posted to the website www.hpcsa.com.au.

In 2015-16, the advisory group members were:

Mary Patetsos, HPC and co-facilitator of the forum

Kathy Ahwan, SA Health

Tina Karanastasis, Ethnic Link Services UnitingCare Wesley Port Adelaide

Helena Kyriazopoulos, Multicultural Communities Council of SA and co-facilitator of the forum

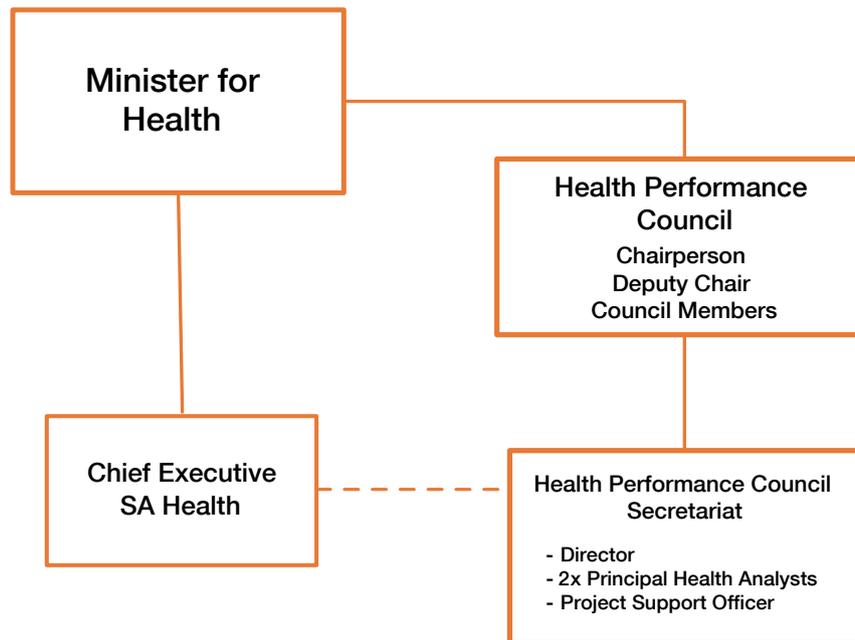
Evelyn O'Loughlin, Volunteering SA&NT Inc

Iolanda Principe

Steve Tully, HPC

2.3. HPC Governance

2.3.1. HPC Organisational Structure



2.3.2. HPC Membership Criteria

Members of HPC are appointed by the Governor of South Australia on the recommendation of the Minister for Health in accordance with the *Health Care Act 2008* for a period not exceeding four years. HPC members collectively in the opinion of the Minister:

- > have a high level of knowledge of, and expertise in, the provision of healthcare or the administration of health services
- > are able to represent the diversity of SA's communities
- > have the experience, skills and qualifications required to enable HPC to carry out its functions effectively.

At the conclusion of a member's term of appointment, that member becomes eligible for reappointment, providing the member does not hold office for consecutive terms exceeding eight years in total.

The HPC Terms of Reference and a link to the *Health Care Act 2008* are posted to the website www.hpcsa.com.au.

2.3.3. HPC Meetings

In 2015-16, HPC held four meetings in September 2015, November 2015, March 2016 and May 2016. Attendance and notes of within year appointments dates are as follows:

Council member name	Number of meetings eligible to attend	Number attended
Ms Anne Dunn AM (Chairperson until 28 May 2016)	4	4
Mr Steve Tully (member appointed 27 August 2015 and Chairperson appointed 29 May 2016)	4	4
Ms Barbara Hartwig (Deputy Chair)	4	4
Mr Richard Callaghan	4	3
Professor Stephen Duckett	4	4
Professor Lisa Jackson Pulver AM	4	2
Ms Mary Patetsos	4	4
Professor David Roder AM	4	3

In addition to these formal meetings council members actively participate in working groups and Leaders' Forums, are involved in extensive out-of-session tasks identifying research and data, document preparation and review, formal consultations and discussions with prescribed bodies and other interested parties.

2.3.4. HPC Secretariat

In accordance with the *Health Care Act 2008*, the HPC Secretariat provides administrative and project support to the Council. Pursuant to Part 3, section 14 of *Health Care Act 2008*, with the approval of the Minister for Health, HPC may also make use of other public sector staff, services or facilities in undertaking its role. The HPC Secretariat staff are employed by SA Health as HPC is not an employing body. However, the HPC Secretariat works autonomously in the provision of services to HPC.

The HPC Secretariat Director is accountable to the Chief Executive of SA Health for the effective management of staff and resources, and is accountable to the HPC Chairperson for the provision of high level independent advice and the overall performance of the secretariat.

In 2015-16, the HPC Secretariat staff establishment was:

Director

Ms Jane Austin from 19 October 2015

Principal Health Analyst

Mr Nicholas Cugley

Principal Health Analyst

Dr Michelle Jones from 4 April 2016

Principal Project Officer (fixed term project role)

Mr Andrew Wineberg from 29 March 2016 to 1 July 2016

Project Support Officer

Ms Julie Edwards until 13 June 2016 and Mrs Jillian Fraser from 9 May 2016

The SA Department for Health and Ageing Annual Report 2015-16 includes reporting on behalf of the HPC about:

- > management of human resources
- > financial matters
- > reporting against the *Carers Recognition Act 2005*
- > Disability Access and Inclusion Plan
- > reporting the Urban Design Charter
- > *Whistleblowers Protection Act 1993*
- > Freedom of information – information statement
- > list of Regional Impact Assessment statements prepared by the agency in the reporting period
- > sustainability reporting.

The annual report and financial statements of the SA Department for Health and Ageing are posted to the SA Health website www.sahealth.sa.gov.au.

A link to the *Health Care Act 2008* is posted to the HPC website www.hpcsa.com.au.

3. Highlights in 2015-16

3.1. Review projects

During 2015-16, HPC posted nine new project outputs to the website www.hpcs.com.au. Our outputs include, and are not limited to, statistical products and fact sheets, project reports and summaries from forum meetings.

In addition to each final website post, we disseminate our review findings using a range of channels including face-to-face meetings and email subscriber lists. This year, HPC and HPC Secretariat made ten presentations to stakeholder groups, Leaders' Forums, meetings and seminars to share and test review findings about health outcomes.

The full list of 2015-16 HPC project outputs is at Appendix Four.

Published projects

State of Our Health statistical product and technical appendix

Publication dates: April 2016 and June 2016

State of Our Health is an authoritative information resource that the Minister, health system policymakers and service planners, with their community partners, can use to support their own work to improve health and wellbeing, reduce inequalities, and develop evidence-based policy. This is HPC's second edition of State of Our Health in partial fulfilment of requirements to advise the Minister about South Australians' health outcomes under the *Health Care Act 2008*.

State of Our Health indicators give a comprehensive picture of health in SA, in each local health network, and for SA's Aboriginal population. State of Our Health provides 166 measures against 43 top-level indicators across five lifecycle domains. The indicators are chosen to help understand how well the state's population health is changing, and offer time series and cross-jurisdictional comparisons. The indicators and domains map to the HPC's Performance Monitoring Framework (Appendix Two).

In producing this second edition, we updated the reported measures, and changed the format. The new online format was designed to be more accessible, mobile-friendly and searchable. In the later design phase, HPC Secretariat involved key stakeholders in recommending adjustments before publication by distributing a consultation draft of State of Our Health and inviting feedback through an online survey and face-to-face meetings.

Feedback received on the consultation draft of State of Our Health and HPC website generally said:

- > Respondents thought State of Our Health was well-structured and clear, with good coverage of key health indicators of the South Australian population.
- > Most respondents said they visited the HPC website to obtain information, access data and find out what HPC is doing and see if it aligns with or is informing their work.

Quotes from the online survey:

"HPC has a responsibility under the SA Health Care Act to monitor health services in SA. I am always interested to know where we are going and if the system is improving and keeping up with needs."

"I have worked closely with the HPC in the past ... I found the unit to be excellent to work with, so I go to the website to see what work is being undertaken."

Since State of Our Health was released, it has attracted an average of 62 webpage visits per week up to the end of June, around a fifth of all HPC webpage visits.

In 2016-17, State of Our Health will be updated whenever the data sources are updated to remain as current as possible, and to continue to allow readers to track changes over time.

The online format, technical appendix, Portable Document Format (PDF) version and consultation output report are available at hpcs.com.au/state_of_our_health.

Published projects

Scoping study: Key Issues in Healthcare for Culturally and Linguistically Diverse (CALD) Populations in South Australia.

Publication date: October 2015

CALD Leaders' Forum meeting held: June 2016

HPC commissioned a researcher to scope current issues about health care and quality of experience for people from CALD backgrounds. The scoping study report describes what was heard in meetings with 40 individuals, representatives of peak and advocacy organisations and service providers about local issues in achieving good healthcare and quality of experience for people from CALD backgrounds. It also includes a scan of other information and research outcomes.

We posted the scoping study report to the website and emailed HPC subscribers to receive feedback on issues identified. HPC also partnered with Multicultural Communities Council of South Australia to host a CALD Leaders' Forum where the scoping study findings were tested with a group of 60 delegates.

Quotes from CALD Leaders' Forum delegates:

"Data! We need to collect it for CALD groups so we can understand their access, experience and outcomes in the health system"

"Work to be done about what consumer centred care means to CALD people"

How stakeholders felt after the CALD Leaders Forum:



We have used the scoping study and CALD Leaders' Forum output report to identify review topics in the HPC's 4-Yearly Review (2015-18) program outline. We will continue to report health outcomes for specific population groups such as CALD communities in projects such as monitoring SA Health's implementation of Transforming Health.

The Issues in Health Care in South Australia for People from Culturally and Linguistically Diverse Backgrounds - A Scoping Study for the Health Performance Council report and CALD Leaders' Forum output report are posted to the website www.hpcsa.com.au

3.2. Stakeholder involvement

Engaging with a wide range of stakeholders is a critical part of the HPC review life cycle from prioritisation of topics, partnership and involvement in delivery, reviewing interim findings and disseminating final reports.

We offer our work to advise the Minister and State Government, and as an invitation to our colleagues across the health professions, local, state and national government, the voluntary and community sector and the public, to take up the evidence we present and apply what works to achieve the step-change in SA's health outcomes that we all want.

We work with community leaders, bodies prescribed in the HPC regulations 2008 (Appendix One), Country HACs, academics, clinicians, managers, policymakers and other interested parties by:

- > **HPC meetings:** inviting speakers to our meetings
- > **HPC speaking at external meetings:** HPC council members and secretariat staff contribute to external meetings on invitation. For instance, speaking to HCA's Transforming Health Consumers Committee about the output from Aboriginal Leaders' Forum and presenting to Country Health SA LHN's Governing Council and Presiding Members Panel about revisiting the Review of Country HACs' Governance Arrangements 2011
- > **Leaders' Forums:** in partnership with key stakeholder organisations, hosting forums for Aboriginal leaders and culturally and linguistically diverse communities' (CALD) leaders that, between them, invite over 200 individuals to come together to raise and debate issues
- > **HPC email subscriber list:** anyone can register to subscribe to HPC email communications from the council. The HPC Secretariat sends out subscriber emails when there are opportunities to get involved in review activities, and on release of project reports.

Stakeholder involvement highlight

Leaders' Forums

In 2015-16, HPC, in partnership with key stakeholder organisations, hosted forums for Aboriginal leaders and culturally and linguistically diverse communities' (CALD) leaders that, between them, invited over 200 individuals to come together to raise and debate issues.

3 Leaders' Forums held

We value the opportunity to work with individuals and organisations exploring topics of mutual interest including information about and views on the performance of the health system and what participants believe should be important review topics that will improve health outcomes.

118 Stakeholders attended Leaders' Forums

44 organisations represented at CALD Leaders' forum

The three Leaders' Forum output reports are posted to the website www.hpcsa.com.au

Project in partnership

Aboriginal Leaders' Forum hosted in partnership with Wardliparingga Aboriginal Health Research Unit, SAHMRI

Forum meetings held: 26 November 2015 and 18 May 2016

In 2015-16, HPC with Wardliparingga Aboriginal Health Research Unit, SAHMRI hosted the 4th and 5th Aboriginal Leaders' Forum meetings at Tauondi College in Port Adelaide. Both meetings were co-facilitated by Klynton Wanganeen and Anne Dunn (then Chairperson of HPC), and agendas designed by a joint planning working group (membership of this group is listed in section 2.2.2. HPC Advisory Groups 2015-16).

In 2015-16, speakers and discussants included:

Professor Alex Brown, Research Director, Wardliparingga Aboriginal Research Unit, SAHMRI

Professor Ngiare Brown

Michael Cousins, Chief Executive, Health Consumers Alliance of SA

Professor Dorothy Keefe, Clinical Ambassador for the Transforming Health, SA Health

Frank Lampard, SA Co-Commissioner for Aboriginal Engagement

Professor Daryle Rigney, Dean of Indigenous Strategy and Engagement, Flinders University

HPC members and secretariat.

In 2015-16, the Aboriginal Leaders' Forum was instrumental in prompting SA Health to form an Aboriginal Expert Advisory Group for Transforming Health that can support Transforming Health's Ministerial Clinical Advisory Group (MCAG) with professional advice about the complex issues of Aboriginal engagement in the health system.

All Aboriginal leaders with an interest in health, wellbeing and population health research are invited to attend the forums. HPC distributes an open invitation to a mailing list of over 100 Aboriginal leaders who have subscribed to the forum, and encourages each to recommend the meeting and cascade the invitation to others.

The planning working group produce an output report from each forum meeting to ensure issues and actions are captured. The Aboriginal Leaders' Forum output reports are posted to the website www.hpcsa.com.au.

4. Appendices

4.1 Appendix One: Responsibilities of the HPC under the *Health Care Act 2008* and bodies prescribed in the *Health Care (HPC—Appointment of Members) Regulations 2008*

Responsibilities of the HPC under the *Health Care Act 2008* (the Act)

HPC will:

1. Provide advice to the Minister about:
 - a. the operation of the health system
 - b. health outcomes for South Australians and, as appropriate, for particular population groups
 - c. the effectiveness of methods used within the health system to engage communities and individuals in improving their health outcomes.
2. Provide reports to the Minister in accordance with the requirements of the Act.
3. Provide advice to the Minister about any matter referred to it by the Minister or any matter it sees fit to advise the Minister about in connection with its responsibilities under the Act; and such other functions assigned to HPC under this or any other Act, or assigned to HPC by the Minister.
4. In the performance of its functions, will take into account the strategic objectives that have been set or adopted within the Government's health portfolios.
5. In providing any advice with respect to the provision of any health services (including proposed services), take into account:
 - a. the net benefit provided by the services, the cost effectiveness of services, and available resources
 - b. the net impact that the adoption of the advice would have on other services, or on the community more generally
 - c. the value placed on any relevant services by members of the public who use those services.
7. As required, request the Chief Executive to provide it with specified information in order to assist it in the performance of its functions.
8. Adhere to the conditions the Chief Executive may impose in relation to the receipt, use or disclosure of information provided under subsection (7) of the Act.

HPC will, on a 4-yearly basis, furnish to the Minister a report that assesses the health of South Australians and changes in health outcomes over the reporting period.

The report will:

- a) identify significant trends in the health status of South Australians and consider future priorities for the health system having regard to trends in health outcomes, including trends that relate to particular illnesses or population groups
- b) review the performance of the various health systems established within the State in achieving the objects of the Act
- c) identify any other significant issues considered relevant by HPC; and conform with any requirements of the Minister as to the form of the report and other matters to be addressed by the report.

Bodies prescribed in the *Health Care (HPC—Appointment of Members) Regulations 2008*

Aboriginal Health Council of South Australia Inc (AHCSA)
Australian Medical Association (South Australia) Incorporated
Carers SA
Defence Communities Association previously Consultative Council of Ex-Service Organisations (SA)
Council on the Ageing (South Australia) Incorporated
Health Consumers Alliance of South Australia Incorporated
Multicultural Communities Council of South Australia Incorporated
Regional Communities Consultative Council (SA)
Rural Doctors Association of South Australia Incorporated
General Practice SA Incorporated
The Flinders University of South Australia
The Returned & Services League of Australia (S.A. Branch) Incorporated
The South Australian Country Women's Association Incorporated
The University of Adelaide
University of South Australia
Volunteering SA and NT Incorporated

A link to the *Health Care Act 2008* is posted to the website www.hpcsa.com.au.

4.2. Appendix Two: HPC's Performance Monitoring Framework

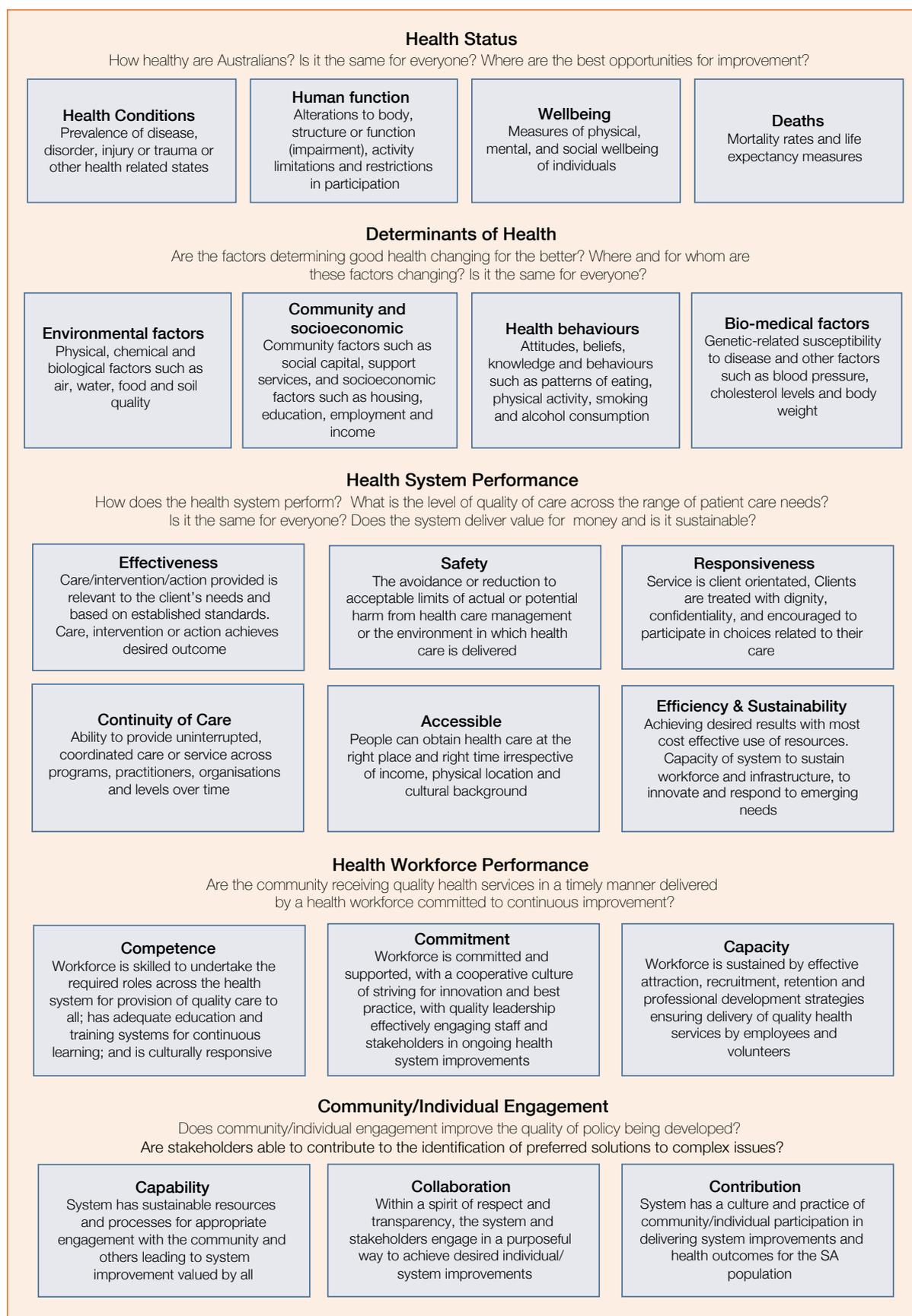
Health systems are complex with many different accountability relationships for the achievement of outcomes. HPC has a fundamental responsibility to collect and analyse relevant performance data and information generated within this challenging context.

Health system performance monitoring by HPC delivers improved system accountability and produces transparent, evidence based findings that support continuous improvement. An effective assessment of the South Australian health system's performance starts with a coherent performance monitoring framework that identifies the various dimensions and levels of system performance.

HPC adapted the National Health Performance Framework (Table 1) for this purpose with added domains of specific health workforce and community engagement.

The National Health Performance Framework was developed in 2001 by the former National Health Performance Committee under the Australian Health Ministers' Advisory Council (AHMAC).

Table 1. HPC Performance Monitoring Framework



4.3. Appendix Three : Freedom of Information Statement and Complaints

Freedom of Information Statement

The *Freedom of Information Act 1991* gives members of the public a legally enforceable right to access information held by the South Australian Government, subject to certain restrictions.

Applications for access to information under the *Freedom of Information Act 1991* including purchase costs or amendment to the HPC's records should be addressed to:

Principal Officer – FOI
Health Performance Council
PO Box 3246
Rundle Mall SA 5000
Telephone: (08) 8226 3188
Facsimile: (08) 8226 5220
E-mail: HealthHealthPerformanceCouncil@sa.gov.au

Public Complaints

In 2015-16, HPC did not receive any complaints.

4.4. Appendix Four : List of 2015-16 HPC Products

Date	2015-16 HPC Products	Download or request documents
Oct 2015	Scoping Study for the Health Performance Council: Issues in Health Care in South Australia for People from CALD Backgrounds	www.hpcsa.com.au/files/651_cald_scoping_study_final.pdf
Nov 2015	Output report from the 4 th Aboriginal Leaders' forum	www.hpcsa.com.au/files/852_15-hpc-1465_aboriginal_leaders_forum_no_4_output_report_final.pdf
Nov 2015	HPC fact sheet: analysis of data about Adelaide public hospital services accessed by Aboriginal people	Refer Page 10 of Output report: www.hpcsa.com.au/files/852_15-hpc-1465_aboriginal_leaders_forum_no_4_output_report_final.pdf
Feb 2016	HPC presentation: State of Our Health consultation with the SA Health Data Analysts Group	Refer Pages 27 to 35 of Output Report: hpcsa.com.au/files/799_output_report_on_sooH_consultation_with_attachments.pdf
Feb 2016	HPC presentation: State of Our Health consultation with the Adelaide and Country Primary Healthcare Networks	Contact HealthHealthPerformanceCouncil@sa.gov.au
Feb 2016	HPC presentation: State of Our Health consultation with the Wardliparingga Aboriginal Health Research Unit staff and their South Australian Aboriginal Health Landscape project advisory group	Contact HealthHealthPerformanceCouncil@sa.gov.au
Mar 2016	HPC presentation: Aboriginal Leaders' Forum outputs presented to the Health Consumers Alliance (HCA) Transforming Health Consumers and Community Advisory Group	Contact HealthHealthPerformanceCouncil@sa.gov.au
April 2016	Output report from the State of Our Health consultation between 15 January 2016 and 19 February 2016	http://hpcsa.com.au/files/799_output_report_on_sooH_consultation_with_attachments.pdf
April 2016	State of Our Health – 2016 edition	http://hpcsa.com.au/state_of_our_health
May 2016	Output report from the 5 th Aboriginal Leaders' Forum	http://www.hpcsa.com.au/files/833_alf_output_report_2016-05-18.pdf
May 2016	HPC presentation: analysis of Aboriginal representation in the SA Health workforce and SA public hospital system	Contact HealthHealthPerformanceCouncil@sa.gov.au
May 2016	HPC presentation: oral evidence to the Social Development Committee South Australian Parliament inquiry into regional health services	Click on following link: www.parliament.sa.gov.au/Committees/Pages/Committees.aspx?CTId=5&CId=182 and select Current Enquiries/Regional Health Services/Evidence/Hansard/ Hansard 23 May Health Performance Council.pdf
June 2016	Output report from the Culturally and Linguistically Diverse Communities (CALD) Leaders' Forum	www.hpcsa.com.au/files/831_hpc_cald_leaders_forum_output_report_june_2016.pdf
June 2016	HPC presentation: analysis of demographic data about people living in South Australia who were born overseas, and analysis of CALD health workforce data	hpcsa.com.au/files/828_3-nick_cugley_cald_presentation_final.pdf

Date	2015-16 HPC Products	Download or request documents
June 2016	State of Our Health – 2016 edition as a Portable Document Format (PDF) document	hpcsa.com.au/files/825_state_of_our_health_pdf_edition_v1-1.pdf
June 2016	State of Our Health – 2016 edition Technical Appendix	hpcsa.com.au/files/800_state_of_our_health_technical_appendix_v100_2016-05-19_final.pdf
June 2016	HPC presentation: Update on the HPC review of Country HACs' Governance Arrangements for the Country Health SA LHN Governing Council	Contact HealthHealthPerformanceCouncil@sa.gov.au
June 2016	HPC presentation: Update on the HPC review of Country HACs' Governance Arrangements for the Country HAC Presiding Members Panel	Contact HealthHealthPerformanceCouncil@sa.gov.au
June 2016	HPC presentation: Update on the HPC review of Country HACs' Governance Arrangements and consultation on HPC 4-Yearly Review (2015-18) priority topics with the Combined HAC Conference	Contact HealthHealthPerformanceCouncil@sa.gov.au

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Other Authors/Contributors: South Australia. Department for Health and Ageing

Disclaimer

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For more information

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