



**Government  
of South Australia**

Health Performance Council

# HEALTH PERFORMANCE COUNCIL

## 2017-18 Annual Report

HEALTH PERFORMANCE COUNCIL

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To:

Hon. Stephen Wade MLC

Minister for Health and Wellbeing

This annual report is presented to Parliament to meet the statutory reporting requirements of the *Public Sector Act 2009* and the *Health Care Act 2008* and meets the requirements of Premier and Cabinet Circular *PC013 Annual Reporting*.

This report is verified to be accurate for the purposes of annual reporting to the Parliament of South Australia.

Submitted on behalf of the Health Performance Council by:

Mr Steve Tully

Chair, Health Performance Council



18<sup>th</sup> September 2018

Date

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Signature

## Contents

<b>Contents</b> .....	<b>3</b>
<b>Section A: Reporting required under the <i>Public Sector Act 2009</i>, the <i>Public Sector Regulations 2010</i> and the <i>Public Finance and Audit Act 1987</i></b> .....	<b>4</b>
Agency purpose or role .....	4
Objectives.....	5
Key strategies and their relationship to SA Government objectives.....	6
Agency programs and initiatives and their effectiveness and efficiency.....	6
Legislation administered by the agency .....	9
Organisation of the agency .....	9
Other agencies related to this agency (within the Minister's area/s of responsibility) .....	9
Employment opportunity programs .....	9
Agency performance management and development systems.....	9
Work health, safety and return to work programs of the agency and their effectiveness ..	10
Work health and safety and return to work performance .....	10
Fraud detected in the agency.....	11
Strategies implemented to control and prevent fraud.....	11
Whistle-blowers' disclosure .....	11
Executive employment in the agency.....	11
Consultants .....	11
Contractors.....	12
Financial performance of the agency .....	12
Other financial information .....	13
Other information requested by the Minister(s) or other significant issues affecting the agency or reporting pertaining to independent functions .....	13
<b>Section B: Reporting required under any other act or regulation</b> .....	<b>13</b>
Enter name of act or regulation .....	<b>Error! Bookmark not defined.</b>
Reporting required under the <i>Carers' Recognition Act 2005</i> .....	13
<b>Section C: Reporting of public complaints as requested by the Ombudsman.</b>	<b>14</b>
Summary of complaints by subject.....	14
Complaint outcomes.....	14
<b>Appendix: Audited financial statements 2017-18</b> .....	<b>15</b>

## **Section A: Reporting required under the *Public Sector Act 2009*, the *Public Sector Regulations 2010* and the *Public Finance and Audit Act 1987***

### **Agency purpose or role**

The Health Performance Council (HPC) is a statutory Ministerial advisory body and is South Australia's only review body providing expert monitoring of population health outcomes and health system performance that supports accountability, information transparency and public trust.

HPC responsibilities under the *Health Care Act 2008* (the Act) are:

1. Provide advice to the Minister about:
  - the operation of the health system
  - health outcomes for South Australians and, as appropriate, for particular population groups
  - the effectiveness of methods used within the health system to engage communities and individuals in improving their health outcomes.
2. Provide reports to the Minister in accordance with the requirements of the Act.

HPC recognises Aboriginal and Torres Strait Islander people as two separate groups. However, for the remainder of this document we refer to Aboriginal people in recognition that Aboriginal people are the original inhabitants of South Australia. We also acknowledge the complexity and diversity of the Aboriginal communities of South Australia, recognising each has its own beliefs and practice.

HPC acknowledges the Aboriginal peoples of South Australia and their ongoing contributions to and participation in the life of South Australia. We acknowledge and respect their spiritual relationship with their respective countries.

HPC also acknowledges the diversity of Aboriginal people in South Australia. South Australia is estimated to be the area of 50 different language groups at the time of European colonisation and 36 continuing language groups (Reconciliation SA 2012). Aboriginal peoples in their diversity have demonstrated resilience and have made significant contributions to South Australia despite the ongoing effects of colonisation and dispossession. Ref *Reconciliation SA*. Aboriginal and Torres Strait Islander People in South Australia. *Adelaide: Reconciliation SA, 2012. Web.*

## Objectives

The HPC must, on a 4-yearly basis, furnish to the Minister a report that assesses the health of South Australians and changes in health outcomes over the reporting period.

The HPC 4-Yearly Review (2015-2018) will report the key dimensions of health system performance from a state-wide population perspective using analysis of demographic, health services utilisation and health outcomes data in line with objectives in the Act.

In 2017-18, HPC work objectives contributing to the 4-Yearly Review were to:

- provide an authoritative resource that describes population health outcomes and health system performance
- expertly monitor and comment on changes over time
- highlight areas where improvement is possible
- contribute to improving measures of population health outcomes and health system performance

In 2017-18, the council has been frustrated in working to its objectives by finding, just as it observed in the 2014 HPC 4-Yearly Report, that while the health system is awash with clinical, administrative and population health data, there is limited evidence that the system links and analyses this data or disseminates results to inform decision making across the health system for continuous improvement purposes.

In 2017-18, the council notes there has been no progress in achieving access to SA private hospital data for linkage so there remain all-of-SA population quality and safety indicators unavailable for HPC reporting across the various health systems in SA even though this data linkage was agreed by the then Minister and SA Health after the 2014 HPC 4-Yearly report.

The achievement of data linkage and performance reporting will improve understanding of the whole-system, whole-pathway effects of current service interventions; foster implementation of improved delivery of products and services across the various health systems in SA; and crucially improve outcomes for patients.

## Key strategies and their relationship to SA Government objectives

Key strategy	SA Government objective
To identify significant trends in the health status of South Australians and consider future priorities for the health system having regard to trends in health outcomes, including trends that relate to particular illnesses or population groups	<p><b>A Premier's plan</b> – Engaging communities and clinicians for better health; Better prevention for a healthy South Australia</p> <p><b>Including all-of-SA population targets important to the council's objectives:</b></p> <p>Healthy South Australians            Aboriginal healthy life expectancy            Aboriginal wellbeing            Aboriginal early childhood – birth weight            Aboriginal employees            Smoking            Alcohol consumption            Healthy weight            Health service standards            Chronic disease            Psychological wellbeing            Safe communities            Healthy neighbourhoods            Leader in health research and ageing</p>
To review the performance of the various health systems established within the State in achieving the objects of the Act	
To identify any other significant issues considered relevant by HPC	
To conform with any requirements of the Minister as to the form of the report and other matters to be addressed by the report	

## Agency programs and initiatives and their effectiveness and efficiency

Program name	Indicators of performance/effectiveness/efficiency	Outcome for South Australia
<p><b>Monitoring of SA Health's implementation of Transforming Health</b></p> <p>(1) produce indicator reports</p> <p>(2) include indicators that monitor patient and staff experience of implementation</p>	<p>Provided the Minister with a total of six editions of the indicator report, and posted same to the HPC website in line with the project plan, scope, budget and communications plan</p>	<p>Reports improve understanding of health outcomes and the health system and how it is changing including patient experience and staff engagement</p> <p>Reports are delivered to the satisfaction of the Minister within defined scope and budget</p>

Program name	Indicators of performance/effectiveness/efficiency	Outcome for South Australia
<p><b>Revisit Review of Country Health Advisory Councils Governance Arrangements and post-implementation review of Country Health Aboriginal Community and Consumer Engagement Strategy (2015)</b></p> <p>(1) review changes that have happened in the five years since HPC advised the Minister on Country HACs in 2011</p> <p>(2) focus spotlight on involvement of Aboriginal communities and consumers in regional health services</p>	<p>Provided the Minister with a final report on Country Health Advisory Councils in line with the project plan, scope, budget and communications plan</p> <p>Reported review findings to the community, Health Advisory Council members and Country Health SA LHN through a video conference webinar also available on YouTube channel as a recording</p> <p>Under guidance of an advisory group (involving SA Health, Country Health and community/consumer representatives), secured oversight from the SA Health Human Research Ethics Committee, and designed and delivered data collections and analysis for a post-implementation review of Country Health's Aboriginal Community &amp; Consumer Engagement Strategy (2015) including procuring an Aboriginal research firm for data collection in line with the SA Aboriginal Health Research Accord.</p>	<p>Reports improve understanding of health outcomes and the health system and how it is changing</p> <p>Projects are delivered and meet expectations</p> <p>Aboriginal consumer representatives worked in partnership with officers from Country Health, SA Health and HPC to design and deliver the post-implementation review project including showing how collaboration can promote the translation of reviews and advice into improved policy and practice</p> <p>Stakeholder perceptions are measured</p>
<p><b>Revisit Review of Improving End of Life Care Case Study</b></p>	<p>Convened an advisory group involving SA Health, key service providers and peak bodies and community/consumer representatives to design and deliver a review to revisit audit findings from 2013</p> <p>Sought oversight from the SA Health Research Ethics Committee of a data linkage process to reproduce analysis in the first case study</p>	<p>Projects are delivered and meet expectations</p>

Program name	Indicators of performance/effectiveness/efficiency	Outcome for South Australia
<p><b>Examining health system data for indicators of potentially preventable hospitalisations using Grattan 'Perils of Place' (2016) method</b></p> <p>(1) produce a bitesize report pinpointing potential health inequalities by analysis of public hospital activity data including hospitalisations that are potentially preventable, how they vary according to where we live, and what that might say about regional inequalities.</p> <p>(2) collaborate with SA Health and Adelaide and Country SA PHNs to produce a full report based on the Grattan method that could inform PHN and SA Health commissioning decisions</p>	<p>Provided the Minister with a bitesize report in line with the project plan, scope, budget and communications plan</p> <p>Hosted a data analysts advisory group involving SA Health, Adelaide and Country PHNs and HPC members to guide the in depth analysis of state wide (public and private sector) hospital activity data using the Grattan method</p>	<p>Reports improve understanding of health outcomes and the health system and how it is changing</p> <p>Projects are delivered and meet expectations</p>
<p><b>State of Our Health statistical resource</b></p> <p>(1) update content of indicator sets with data as it becomes available</p> <p>(2) produce a bitesize report on the health of people in prison in South Australia and their health outcomes compared to the rest of the population</p>	<p>Provided updates to health outcomes and the health system indicators reports in State of Our Health and the bitesize prison health report in line with the scope, budget and communications plan</p>	<p>Reports improve understanding of health outcomes and the health system and how it is changing</p> <p>Projects are delivered and meet expectations</p>

## Legislation administered by the agency

None

## Organisation of the agency

In 2017-18, HPC had nine appointed members.

HPC organisation structure and information pertaining to its members can be found at: [http://www.hpcsa.com.au/about\\_us](http://www.hpcsa.com.au/about_us)

In 2017-18, HPC advisory groups included:

- Aboriginal Leaders' Forum Planning Working Group and advisory to the Aboriginal Health Case Study project
- Revisit Review of Country Health Advisory Councils (HACs) Governance Arrangements advisory group
- Country Health Aboriginal Community & Consumer Engagement Strategy Review advisory group
- Revisit Review of Improving End of Life Care Case Study advisory group

Information relating to the work of these groups and Output Reports from Leaders' Forum meetings can be found at: [http://www.hpcsa.com.au/get\\_involved](http://www.hpcsa.com.au/get_involved)

## Other agencies related to this agency (within the Minister's area/s of responsibility)

None.

## Employment opportunity programs

Program name	Result of the program
HPC Secretariat staff participate in the Department for Health and Wellbeing employment opportunity programs	The Department for Health and Wellbeing Annual Report on the SA Health Website highlights key programs available to staff. Refer to <a href="http://www.sahealth.sa.gov.au">www.sahealth.sa.gov.au</a>

## Agency performance management and development systems

Performance management and development system	Assessment of effectiveness and efficiency
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<b>Performance management and development system</b>	<b>Assessment of effectiveness and efficiency</b>
HPC Secretariat staff participate in the Department for Health and Wellbeing performance management and development system programs	The Department for Health and Wellbeing Annual Report on the SA Health Website highlights key programs available to staff. Refer to <a href="http://www.sahealth.sa.gov.au">www.sahealth.sa.gov.au</a>

### Work health, safety and return to work programs of the agency and their effectiveness

<b>Program name and brief description</b>	<b>Effectiveness</b>
HPC Secretariat staff participate in the Department for Health and Wellbeing occupational health, safety and rehabilitation programs	The Department for Health and Wellbeing Annual Report on the SA Health Website highlights key programs available to staff. Refer to <a href="http://www.sahealth.sa.gov.au">www.sahealth.sa.gov.au</a>

### Work health and safety and return to work performance

	2017-18	2016-17	% Change (+ / -)
<b>Workplace injury claims</b>			
Total new workplace injury claims	0	0	0
Fatalities	0	0	0
Seriously injured workers*	0	0	0
Significant injuries (where lost time exceeds a working week, expressed as frequency rate per 1000 FTE)	0	0	0
<b>Work health and safety regulation</b>			
Number of notifiable incidents ( <i>WHS Act 2012, Part 3</i> )	0	0	0
Number of provisional improvement, improvement and prohibition notices ( <i>WHS Act 2012 Sections 90, 191 and 195</i> )	0	0	0
<b>Return to work costs**</b>			
Total gross workers compensation expenditure (\$)	0	0	0
Income support payments – gross (\$)	0	0	0

\*number of claimants assessed during the reporting period as having a whole person impairment of 30% or more under the *Return to Work Act 2014 (Part 2 Division 5)*

\*\*before third party recovery

Data for the past five years is available at: [Data SA](#)

### Fraud detected in the agency

Category/nature of fraud	Number of instances
Nil to report	0

### Strategies implemented to control and prevent fraud

HPC complies with the SA Health Fraud and Corruption Control Policy Directive and Plan, and accordingly aligns procedures for the identification and reporting of fraud and corruption with the South Australian Public Sector Fraud and Corruption Control Policy which was released in January 2016. Refer to [www.sahealth.sa.gov.au](http://www.sahealth.sa.gov.au)

Data for the past five years is available at: [Data SA](#)

### Whistle-blowers' disclosure

Number of occasions on which public interest information has been disclosed to a responsible officer of the agency under the *Whistle-blowers' Protection Act 1993* 0

Data for the past five years is available at: [Data SA](#)

### Executive employment in the agency

Executive classification	Number of executives
Nil to report	0

Data for the past five years is available at: [Data SA](#)

The [Office of the Commissioner for Public Sector Employment](#) has a [data dashboard](#) for further information on the breakdown of executive gender, salary and tenure by agency.

### Consultants

The following is a summary of external consultants that have been engaged by the agency, the nature of work undertaken and the total cost of the work undertaken.

Consultants	Purpose	Value
<b>Consultancies below \$10,000 each</b>		
Nil	nil	***
	Subtotal	***
<b>Consultancies above \$10,000 each</b>		
Nil	nil	***
	Subtotal	***
<b>Total all consultancies</b>		***

Data for the past five years is available at: [Data SA](#)

\*\*\*Data for consultancies procured by the HPC's Secretariat, a division of the Department for Health and Wellbeing, are included in the department's 2017-18 Annual Report, which can be accessed on the [SA Health website](#).

See also the Consolidated Financial Report of the Department of Treasury and Finance <http://treasury.sa.gov.au/> for total value of consultancy contracts across the SA Public Sector.

## Contractors

The following is a summary of external contractors that have been engaged by the agency, the nature of work undertaken and the total cost of the work undertaken.

Contractor	Purpose	Value
Nil	nil	***
Nil	nil	***

Data for the past five years is available at: [Data SA](#)

The details of all South Australian Government-awarded contracts for goods, services, and works are displayed on the SA Tenders and Contracts website [here](#).

The website also provides details of Across government contracts [here](#).

## Financial performance of the agency

The following is a brief summary of the overall financial position of the agency. The information is unaudited. Full audited financial statements for 2016-17 are attached to this report.

\*\*\*A response is provided in the Department for Health and Wellbeing 2017-18 Annual Report, which can be accessed on the [SA Health website](#).

**Other financial information**

Nil to report

**Other information requested by the Minister(s) or other significant issues affecting the agency or reporting pertaining to independent functions**

Not applicable

**Section B: Reporting required under any other act or regulation**

Not applicable

**Reporting required under the *Carers' Recognition Act 2005***

The *Carers' Recognition Act* is deemed applicable for the following: Department of Human Services, Department for Education, Department for Health and Wellbeing, Department of State Development, Department of Planning, Transport and Infrastructure, South Australia Police and TAFE SA.

*Section 7: Compliance or non-compliance with section 6 of the Carers Recognition Act 2005 and (b) if a person or body provides relevant services under a contract with the organisation (other than a contract of employment), that person's or body's compliance or non-compliance with section 6.*

Not applicable

## Section C: Reporting of public complaints as requested by the Ombudsman

### Summary of complaints by subject

Public complaints received by Health Performance Council	
Category of complaints by subject	Number of instances
Nil to report	0

\*\*\*A response is provided in the Department for Health and Wellbeing 2017-18 Annual Report, which can be accessed on the [SA Health website](#).

Data for the past five years is available at: <https://data.sa.gov.au/data/dataset/health-performance-council-public-complaints>

### Complaint outcomes

Nature of complaint or suggestion	Services improved or changes as a result of complaints or consumer suggestions
Nil to report	Nil

\*\*\*A response is provided in the Department for Health and Wellbeing 2017-18 Annual Report, which can be accessed on the [SA Health website](#).

## **Appendix: Audited financial statements 2017-18**

Not applicable. Financial matters relating to the HPC's Secretariat, being a division of the Department for Health and Wellbeing, are included in the department's Annual Report which can be found at SA Health website.