Monitoring the implementation of Transforming Health

Indicator Report

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Executive summary

Transforming Health is a major state government initiative to improve the metropolitan Adelaide public acute hospital system, aligning new models of health care delivery with new and upgraded hospital facilities, including the new Royal Adelaide Hospital. In March 2015, SA Health's *Delivering Transforming Health – Our Next Steps* was released, outlining initial decisions, a commitment to ongoing engagement and timelines for the first changes under the program. The State Budget 2017-18 Agency Statements describe Transforming Health as nearing completion, and Sub-program 1.3 Transforming Health has no funding. In 2017-18, Transforming Health clinical innovation and service reforms funding is presented under Sub-program 1.1 System Performance and Service Delivery business-as-usual.

The Health Performance Council (HPC) is a statutory advisory body to the South Australian Government's Minister for Health. In March 2017, HPC released its first Transforming Health indicator report, monitoring changes in metropolitan public acute hospital activity. HPC continues to monitor indicators for changes in patient access and equity taken from the case for change stated in SA Health's *Our Next Steps*: (1) Too many deaths occur in our hospitals; (2) Long waiting times for discharge or placement; (3) Too many transfers between hospitals; and (4) Senior clinicians unavailable at night. HPC prioritises monitoring indicators that may show where system or policy changes are causing unwarranted widening of health outcomes gaps between specific populations, particularly vulnerable groups such as Aboriginal people, culturally and linguistically diverse communities, lower socio-economic areas, aged persons and rural and remote residents.

HPC monitors hospitalisations (inpatient separations), average length of overnight stay, hospitalisations ending with death in hospital and hospitalisations ending with transfer to another hospital. Results are also presented by Local Health Network.

Between Q1 2007-08 and Q3 2016-17, trends in metropolitan Adelaide public acute hospitals' average length of overnight stay and crude rate of hospitalisations ending with death in hospital fell to 5.6 days and 1.1% respectively. The rate of hospitalisations ending with transfer to another hospital increased to 6.3%. In comparison, the average length of overnight stay across all public acute hospitals in Australia in 2015-16 was 5.4 days, the crude in-hospital death rate was 1.0% and the rate of hospitalisations ending with transfer to another acute hospital was 5.6%.

In Q3 2016-17, persons from culturally and linguistically diverse (CALD) backgrounds made up around a quarter of total metropolitan Adelaide public acute hospitalisations, although 13.3% of South Australians were born in predominantly non-English speaking countries. The rate of hospitalisations of CALD persons ending with a transfer to another hospital has increased particularly in the Northern Adelaide Local Health Network.

Hospitalisations by inpatients who live in country South Australia represented around one in seven metropolitan Adelaide public acute hospital inpatient hospitalisations in Q3 2016-17. In comparison, over a quarter of the state's population lives outside the metropolitan area.

Over 40% of inpatient hospitalisations in the Northern Adelaide Local Health Network (NALHN) are persons who live in the lowest 20% of socioeconomic status areas of the state.

The Health Performance Council noted an increase in the proportion of hospitalisations of Aboriginal persons that ended with transfer to another hospital in the Northern and Southern Adelaide Local Health Networks in recent quarterly data.

In-hospital deaths as a proportion of all activity for this population group has also decreased, down from 3.4% in Q1 2007-08 to 2.1% in Q3 2016-17.

Acknowledgement

The Health Performance Council acknowledges the diverse Aboriginal peoples of South Australia and their participation in the life of South Australia. We acknowledge and respect their spiritual relationship with their respective country and we acknowledge them as the custodians of their country and that their cultural and heritage beliefs are still important to them today.

Who is the Health Performance Council?

The Health Performance Council is the South Australian Government's statutory Ministerial advisory body established under section 9 of the *Health Care Act 2008* to provide advice to the Minister for Health on the performance of the health system, health outcomes for South Australians and specific population groups and the effectiveness of community & individual engagement. We publish reviews of South Australian health system performance on our website: hpcsa.com.au.

What is Transforming Health?

Transforming Health is a major state government initiative to align new models of health care delivery with new and upgraded hospital facilities in metropolitan Adelaide, in particular the new Royal Adelaide Hospital. Development of the Transforming Health program began in June 2014 and the period 2015 to 2019 is anticipated when major changes will be implemented.

The State Budget 2017-18 Agency Statements describe Transforming Health as nearing completion, and Sub-program 1.3 Transforming Health has no funding. In 2017-18, Transforming Health clinical innovation and service reforms funding is presented under Sub-program 1.1 System Performance and Service Delivery business-as-usual.

Key dates in the design and implementation of Transforming Health so far include:

Clinical Advisory Committees (Jun–Oct 2014) – Clinical Advisory Committees worked together to develop the quality principles and clinical standards of Transforming Health.

Discussion Paper (Oct–Nov 2014) – The discussion paper was released for wide consultation, including community events. More than 2000 submissions were received.

Transforming Health Summit (28 Nov 2014) – More than 600 people attended the summit and agreed that transformation is needed, beginning with the metropolitan Adelaide hospital system.

Proposals Paper (Feb 2015) – The *Delivering Transforming Health Proposals Paper* was released for feedback. SA Health received submissions from staff and clinicians; the community; unions; consumer representative organisations; research, training and education providers; and non-government organisations.

Next Steps (Mar 2015) – *Delivering Transforming Health – Our Next Steps* was released, outlining initial decisions, a commitment to ongoing engagement, and timelines of the first changes to improve our healthcare system. *Our Next Steps* outlines the Transforming Health vision to deliver the best care, first time, every time, based on six quality principles: (1) patient-centred, (2) safe, (3) effective, (4) accessible, (5) efficient and (6) equitable.

Transforming Health service changes are designed to improve the delivery of consistent quality of care in response to ten identified issues: (1) Too many deaths occur in our hospitals; (2) Senior clinicians unavailable overnight; (3) Insufficient opportunities for staff to maintain their skills, (4) Too many cancelled elective surgeries; (5) Low day surgery rates; (6) Too many procedures being performed; (7) Long waiting times for discharge or placement; (8) Too many transfers between

hospitals; (9) Our health system is unable to meet some national standards; and (10) Risk to the financial sustainability of our healthcare.

More information is available from the website: transforminghealth.sa.gov.au

How is Transforming Health being evaluated by SA Health?

The National Health and Medical Research Council (NHMRC) accredited SA Academic Health Science and Translation Centre (SA Centre) has been commissioned by SA Health to bring together the state's academic, research and health care delivery agencies to advance translation of evidence into clinical care for improved health outcomes. As part of its role, the SA Centre will:

- support the Transforming Health agenda through the provision of evidence-based and evaluation-oriented strategic advice
- undertake the ongoing evaluation of system changes under Transforming Health, to explore if and how Transforming Health is making progress towards achieving its goals of improving quality of care outcomes.

The SA Centre has convened an Evaluation Working Group to provide advice and oversee the establishment of an evaluation framework, and implementation of an evaluation and reporting process. The five main sub-areas for evaluation are (1) patient experience; (2) staff experience of change; (3) clinical outcomes; (4) system improvement; and (5) population health. The Evaluation Working Group will (1) identify and prioritise evaluation questions and KPIs; (2) determine what evidence or data will be required to demonstrate change attributable to Transforming Health; and (3) review the Transforming Health Evaluation Report. The Working Group has developed a logic model and expects to be sharing a final report with the SA Centre by June 2018.

The group is chaired by Professor Alison Kitson, Dean of Nursing at the University of Adelaide. It has representation from universities, clinicians, system managers, consumer groups and data experts.

How is the Health Performance Council monitoring the implementation of Transforming Health?

The Health Performance Council's (HPC) monitoring of the implementation of Transforming Health supports SA Health's evaluation. It will contribute to a better understanding of the overall impact of new care models and service moves in metropolitan Adelaide public hospitals. This period of health system change is an important time for HPC to apply independent scrutiny of policy implementation and report on the performance of the South Australian health system in relation to: (1) strategic objectives that have been set or adopted within SA Health, (2) significant trends, health outcomes and future priorities of the health system, and (3) emerging gaps in service access and utilisation by specific population groups.

HPC has a set key of principles it considers in its reviews. HPC looks for situations where it appears system or policy changes may be causing unwarranted widening of health outcomes gaps between specific populations, particularly vulnerable groups such as Aboriginal and Torres Strait Islander people, culturally and linguistically diverse communities, lower socio-economic areas, aged persons and rural and remote residents.

HPC has chosen to develop monitoring of the following critical questions:

1. Is the Transforming Health aim of providing "Best Care. First Time. Every Time." being realised consistently across the system for specific population and patient groups?
2. How is patient experience changing during Transforming Health implementation?
3. How is staff engagement changing during Transforming Health implementation, with a focus on the importance of human behaviour as a critical factor in any change process?

Next steps with HPC's monitoring of the implementation of Transforming Health will include the addition of patient experience and staff engagement measures. This monitoring will be a core component of the HPC's 4-yearly (2015-2018) review into the performance of the South Australian health system.

What indicators has the Health Performance Council chosen to monitor implementation of Transforming Health?

The Health Performance Council (HPC) is monitoring hospitalisations (inpatient separations), average length of overnight stay, hospitalisations ending with death in hospital and hospitalisations ending with transfer to another hospital.

HPC selected these indicators to monitor changes in patient access and equity based on these elements described in *Delivering Transforming Health – Our Next Steps* (Section 3 and Appendix 7):

1. **Too many deaths occur in our hospitals** – SA Health identified that: (1) more deaths occur in our hospitals compared with other hospitals across Australia and (2) mortality rates vary in hospitals, overnight and on the weekend. Contributing factors include lack of senior clinical support available 24-7 and services spread too thinly across too many hospitals.
2. **Long waiting times for discharge or placement** – Patients are sometimes required to stay in hospital many days longer than other patients with the same condition, depending on which hospital they attend and the day of the week they are admitted. There are a number of reasons for this, including the lack of allied health staff and senior clinicians working on the weekend, which can delay discharge.
3. **Too many transfers between hospitals** – Several thousand patient transfers are made each year between hospitals in South Australia, often because patients are not in the right hospital to receive the treatment required for their condition. As a result, patients' treatments are delayed, leading to longer recovery times.
4. **Senior clinicians unavailable** – While senior clinicians are available on call overnight in cases of emergencies, generally there are no senior clinicians rostered overnight in our major hospitals.

Within the above areas, HPC prioritised monitoring implementation of new models of care for two clinical activity groups. One medical and one surgical group was selected for monitoring – **cardiovascular disease** (incorporating stroke, chest pain, and heart failure and shock) and **hip and knee replacement**. **After-hours (night-time)** admitted patients were also selected for closer analysis due to SA Health identifying unavailability of senior clinicians at night as a contributing factor in the delivery of consistent quality of care in its case for change for Transforming Health. HPC is also developing an after-hours (night-time *and* weekends) measure for future reports to complement its monitoring of trends in outcomes for out-of-hours admitted patients.

Within these selected aspects of hospital activity, HPC is monitoring trends between specific population groups:

- **Aboriginal and Torres Strait Islander people**
- **Culturally and linguistically diverse (CALD) communities**
- **Lower socio-economic areas**
- **Aged persons**
- **Rural and remote residents.**

The technical appendix (Appendix 1) has more detailed information on the definitions and derivations of the selected measures.

Metropolitan Adelaide public acute hospital performance charts

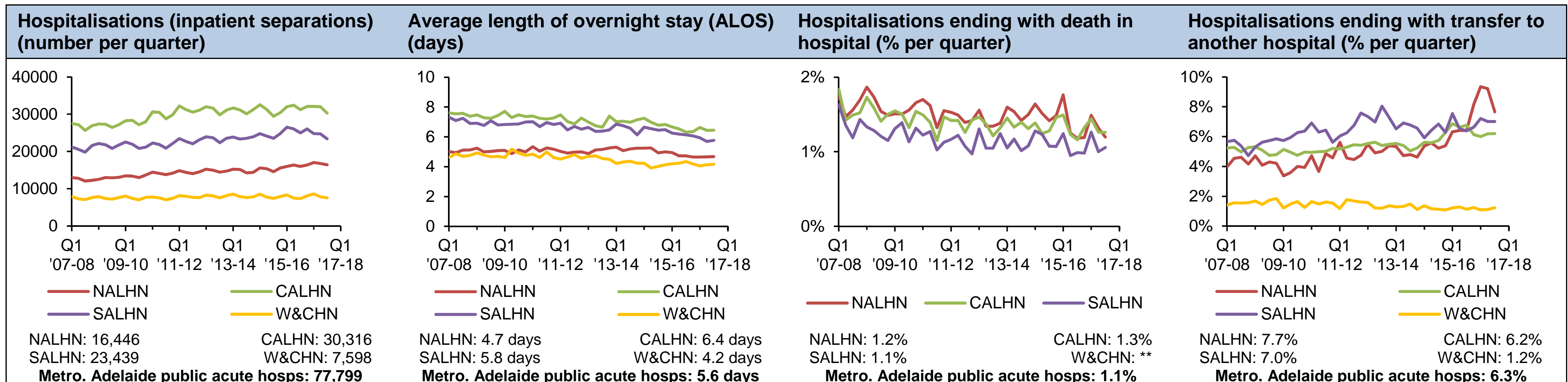
The Health Performance Council is using these indicators of inpatient activity at metropolitan Adelaide public acute hospitals to monitor emerging gaps between selected patient groups and specific population groups as SA Health implements Transforming Health.

1. All patients

The three-month (quarterly) volume of inpatient hospital activity at metropolitan Adelaide public acute hospitals increased from 69,783 hospitalisations (inpatient separations) in the first quarter (Q1) of the 2007-08 financial year to 77,799 in Q3 of 2016-17. This represents an annualised growth rate of 2.1% over the period, compared to South Australia's population average annual growth rate of 1.0%[1]. The average length of an overnight stay has fallen 15.2% over the period, down from 6.6 to 5.6 days. This is slightly above the average length of overnight stay for all public acute hospitals across Australia in 2015-16 (5.4 days)[2]. The proportion of inpatient deaths in metropolitan Adelaide public hospitals is relatively small compared to total activity, and decreased from 1.6% of all hospitalisations in Q1 2007-08 to 1.1% in Q3 2016-17. The average Australian public hospital in-hospital death rate in 2015-16 was 1.0%[3]. The rate of hospitalisations ending with transfer to another hospital has increased from 4.7% to 6.3%. The average Australian public hospital transfer rate in 2015-16 was 5.6%[4].

The Central Adelaide Local Health Network (LHN) – consisting of Hampstead Rehabilitation Centre, Pregnancy Advisory Centre, Royal Adelaide Hospital, St Margaret's Hospital and The Queen Elizabeth Hospital – makes up the majority of inpatient activity. This is followed by Southern Adelaide LHN (Flinders Medical Centre, Noarlunga Hospital and Repatriation General Hospital) and Northern Adelaide LHN (Lyell McEwin Health Service and Modbury Hospital). The Women's and Children's Hospital accounts for about 10% of all metropolitan Adelaide public acute hospital inpatient activity.

From Q1 2007-08 to Q3 2016-17, trends in the individual LHNs' average length of stay and crude rate of hospitalisations ending with death in hospital all declined. Hospitalisations ending with transfer to another hospital have increased in the Northern Adelaide, Central Adelaide and Southern Adelaide LHNs.

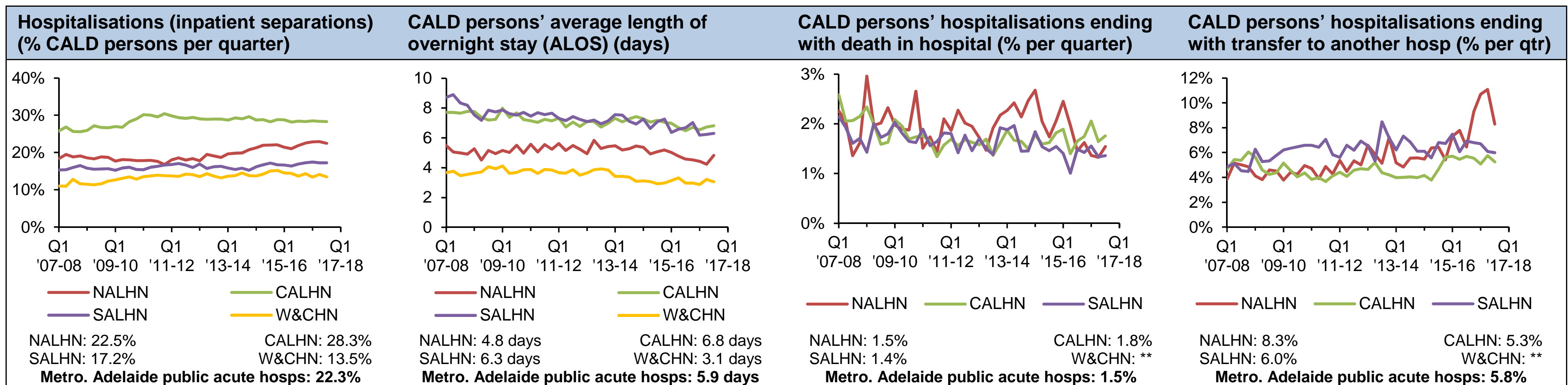


** In-hospital crude death rate for Women's and Children's Hospital not charted due to very low numbers.

2. Culturally and linguistically diverse patients

The Health Performance Council defines culturally and linguistically diverse (CALD) persons in its monitoring as those born in non-main English speaking countries – countries *other than* Australia, New Zealand, United Kingdom, Ireland, United States of America, Canada and South Africa.

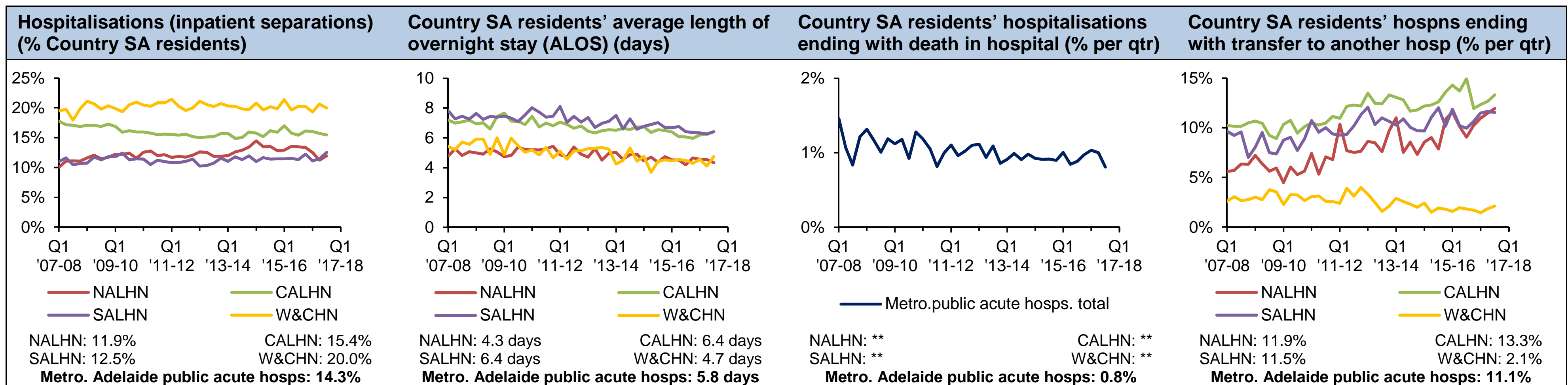
In the third quarter (Q3) of the 2016-17 financial year, persons from CALD backgrounds made up around a quarter (22.3%) of total metropolitan Adelaide public acute hospitalisations (inpatient separations), although 13.3% of South Australians were born in predominantly non-English speaking countries[5]. Trends in average length of stay and rates of in-hospital death for this population group are slightly down over the time period presented in this report. The rate of hospitalisations of CALD persons ending with a transfer to another hospital has increased over the last decade, and particularly in the Northern Adelaide Local Health Network (NALHN) recently. In-hospital death rate and transfer rate for Women's and Children's Hospital not charted below due to very low volume of activity.



3. Patients from rural and remote South Australia

Hospitalisations by inpatients who live in country South Australia represented around one in seven (14.3%) of metropolitan Adelaide public acute hospital inpatient activity in the third quarter (Q3) of 2016-17. By comparison, over a quarter (28.8%) of the state's population lives outside the metropolitan area[6].

In the third quarter (Q3) of the 2016-17 financial year, one in nine (11.1%) hospitalisations of country residents at metropolitan Adelaide public acute hospitals ended with a transfer to another hospital. This is higher than the overall rate reported in Section 1 (6.3%) and trends are increasing for the Local Health Networks (LHNs) of Northern Adelaide, Central Adelaide and Southern Adelaide. Trends in average length of stay and rates of in-hospital mortality are down over this time period. There was inadequate number of in-hospital deaths at metropolitan Adelaide public acute hospitals by country residents to chart hospitalisations ending with death in hospital by individual LHN for this patient cohort.



4. Patients from lower socioeconomic status geographic areas of South Australia

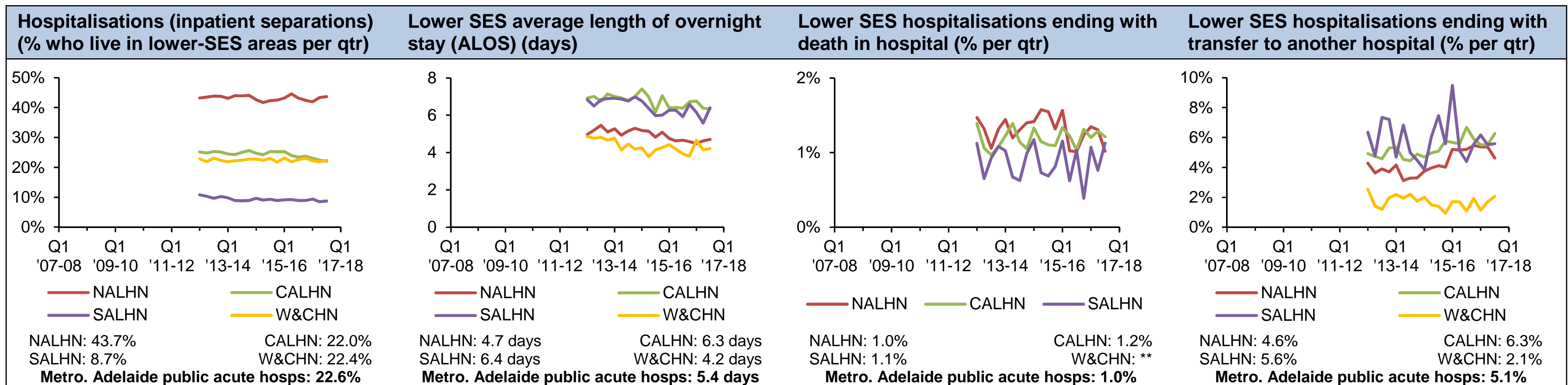
The Health Performance Council classifies the socioeconomic status (SES) of geographic areas in South Australia using the Socio-Economic Index for Areas (SEIFA) Index of Relative Socio-economic Disadvantage (IRSD) by Statistical Area Level 2 (SA2), published by the Australian Bureau of Statistics. Lower-SES areas are those in the lower quintile (lower 20%) of SA2s ordered by SEIFA IRSD. Please refer to the technical notes at the end of this document for more information.

South Australian SA2s ranked by the Health Performance Council as lower-SES are:

Metropolitan Adelaide: Davoren Park, Elizabeth, Elizabeth East, Smithfield - Elizabeth North, Virginia - Waterloo Corner, Enfield - Blair Athol, Parafield Gardens, Paralowie, Salisbury, Salisbury North, Christie Downs, Hackham West - Huntfield Heights, Morphett Vale – West, Royal Park – Hendon – Albert Park, Woodville – Cheltenham, Port Adelaide, The Parks.

Country South Australia: Peterborough – Mt Remarkable, Port Pirie, Wallaroo, Ceduna, Western, Whyalla, Anangu Pitjantjatjara Yankunytjatjara (APY) Lands, Coober Pedy, Port Augusta, Millicent, Barmera, Berri, Murray Bridge, Renmark, Waikerie.

Over 40% of inpatient hospitalisations in the Northern Adelaide Local Health Network (NALHN) are persons who live in lower socioeconomic status areas of the state. The average length of overnight stay for this population group was 5.4 days in the third quarter (Q3) of 2016-17, comparable to the overall average of 5.6 days reported in Section 1. The number of in-hospital deaths at Women's and Children's Hospital for inpatients from lower socioeconomic status areas of the state is very low, so has been omitted from the third chart below.

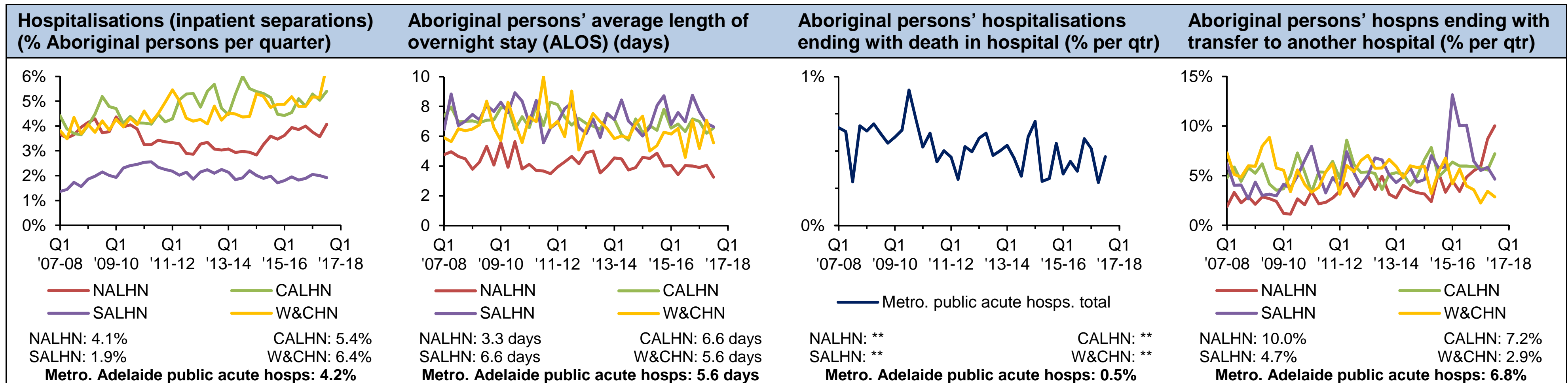


5. Aboriginal persons

The Health Performance Council respectfully uses the term 'Aboriginal', rather than 'Indigenous', to refer to people who identify as Aboriginal, Torres Strait Islander, or both. HPC recognises Aboriginal and Torres Strait Islander people as two separate groups. However, this document refers to Aboriginal persons in recognition that Aboriginal people are the original inhabitants of South Australia. We also acknowledge the complexity and diversity of the Aboriginal communities of South Australia, recognising each has its own beliefs and practice.

Aboriginal persons represent 2.3% of the population of South Australia[7]. In the third quarter (Q3) of the 2016-17 financial year (that is, January to March 2017), 4.2% of metropolitan Adelaide public acute hospital activity was hospitalisations (inpatient separations) of Aboriginal persons. Health Performance Council noted a divergence in trends in proportion of hospitalisations of Aboriginal persons between the Local Health Networks (LHNs), particularly between the Northern Adelaide and Central Adelaide LHNs from Q1 2010-11 to Q1 2014-15.

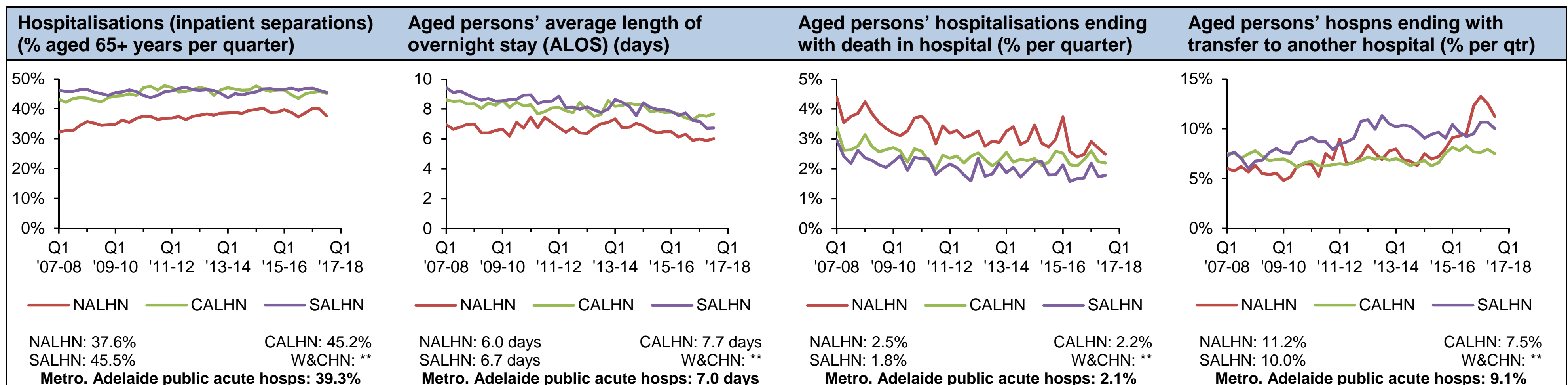
Average length of stay for Aboriginal persons at metropolitan Adelaide public acute hospitals is relatively unchanged across the time series presented in this report. In-hospital mortality rate for Aboriginal persons (0.5%) is trending down and around half of the all-population rate reported in Section 1 (1.1%). Actual numbers were too small to chart LHN activity separately for this indicator. HPC noted an increase in the proportion of hospitalisations of Aboriginal persons that ended with transfer to another hospital in the Northern and Southern Adelaide Local Health Networks in recent quarterly data.



6. Aged persons

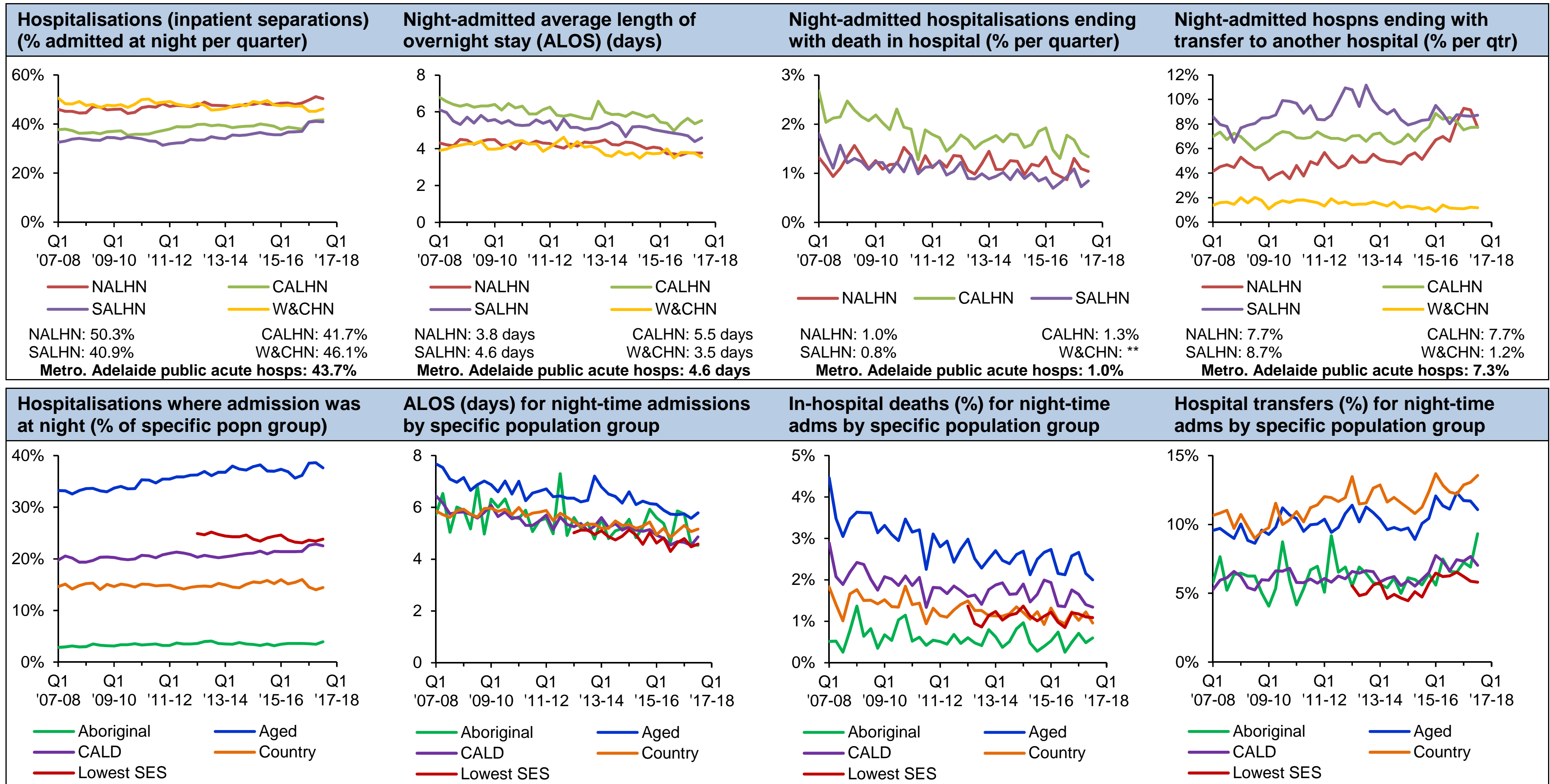
The Health Performance Council defines aged person as inpatients aged 65 years and over at time of admission. This group represents 17.4% of the state's population[8] and 39.3% of hospital activity at metropolitan Adelaide public acute hospitals in the third quarter (Q3) of the 2016-17 financial year. Around half of inpatient activity at hospitals in the Central Adelaide and Southern Adelaide Local Health Networks (LHNs) are persons in this cohort, with the Northern Adelaide LHN trending up towards the same level. There is virtually no inpatient activity at Women's and Children's Hospital for aged persons, so does not appear in the charts below.

The average length of overnight stay for patients in older age groups over during the third quarter (Q3) of the 2016-17 financial year (the period January-March 2017) was 7.0 days. This is higher than the overall average length of overnight stay of 5.6 days reported in Section 1 and has been trending down over the time series presented in this report. In-hospital deaths as a proportion of all activity for this population group has also decreased, down from 3.4% in Q1 2007-08 to 2.1% in Q3 2016-17. The relative number of hospitalisations of patients in older age cohorts ending with transfer to another hospital is on the rise, up to 9.1% for all metropolitan Adelaide public acute hospitals and 11.2% in the Northern Adelaide Local Health Network (LHN).



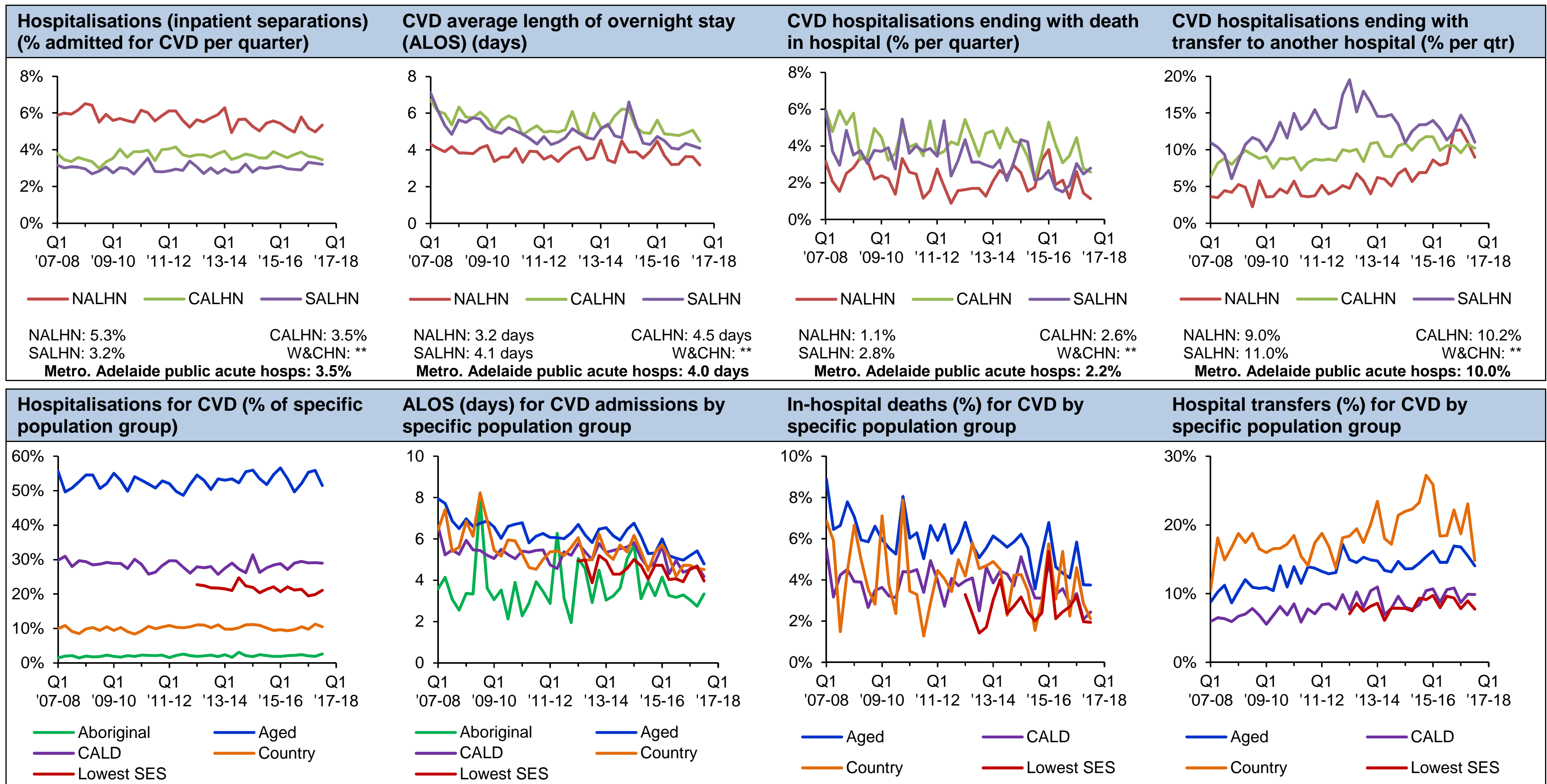
7. Patients admitted out-of-hours (night-time)

The Health Performance Council defines after hours (night-time) inpatient admissions as after 6:00pm and before 8:00am, regardless of day of the week or public holidays. HPC will develop a complementary indicator that takes into account weekend admissions for future reports. In the Northern Adelaide Local Health Network (LHN) and Women's and Children's Hospital, around half of all inpatients are admitted between these hours. Average length of overnight stay and percentage of hospitalisations ending in death for this patient group has fallen. Proportion of after-hours (night-time) admitted patients being transferred to another hospital is increasing in the Northern Adelaide Local Health Network.



8. Patients admitted for cardiovascular disease

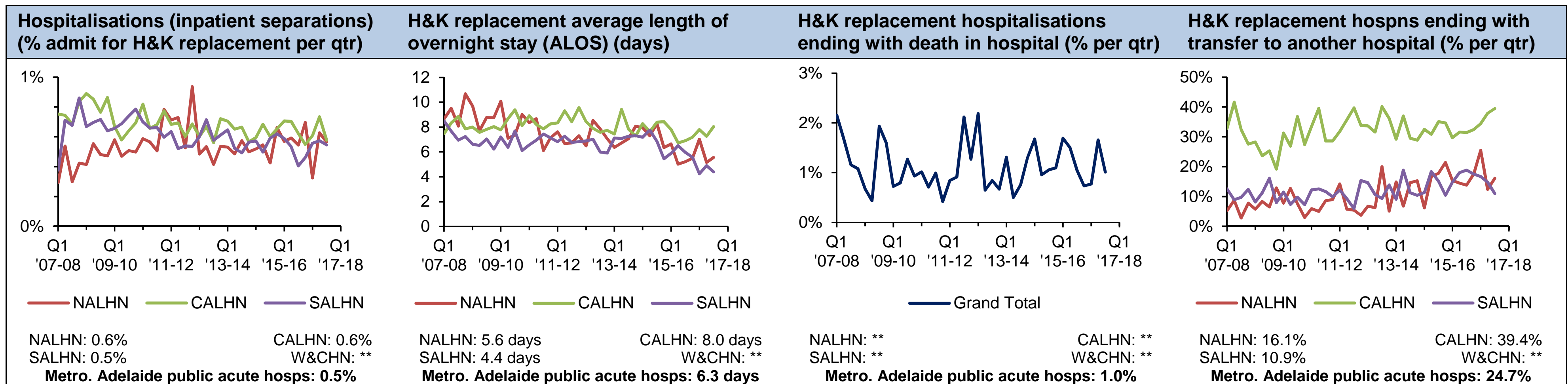
The proportion of inpatient hospitalisations for cardiovascular disease (CVD) – stroke, chest pain, and heart failure and shock – at metropolitan Adelaide public hospitals has remained relatively steady over the time series presented here, representing 3.5% of all inpatient hospitalisations in Q3 2016-17. The Northern Adelaide Local Health Network accounts for the majority of CVD inpatient activity. Average length of overnight stay is on the decline for this patient group, as is the rate of hospitalisations that end with death in hospital. The percentage of CVD hospitalisations ending with transfer to another hospital is trending up in the Northern Adelaide Local Health Network. Numbers of in-hospital deaths and transfers for CVD Aboriginal inpatients were too low to chart separately below.



9. Patients admitted for hip and knee replacement

Safely reducing length of stay for hip and knee replacement surgery patients, particularly at the Royal Adelaide Hospital in the Central Adelaide Local Health Network (CALHN), was an early focus of SA Health in its implementation of Transforming Health[9]. The Health Performance Council is monitoring outcomes for this patient group as a priority surgical clinical activity group, although total volume of activity is relatively low.

Over the time series presented in this report, the average length of overnight stay for hip and knee replacement hospitalisations (inpatient separations) has decreased to 6.3 days in the third quarter (Q3) of 2016-17. Around a quarter (24.7%) of hip and knee replacement inpatient hospitalisations across the Transforming Health hospitals (metropolitan Adelaide public acute hospitals) ended with a transfer to another hospital in Q3 2016-17, highest in the Central Adelaide Local Health Network (CALHN) at 39.4%. No hip and knee replacement surgery is recorded for Women's and Children's Hospital, so this facility is omitted from the charts below. The number of in-hospital deaths from hip and knee hospitalisations are too low to represent by individual Local Health Network.



There is insufficient volume of hospital inpatient activity for hip and knee replacements to break the data down further by specific population groups.

Appendix 1: Technical notes

This technical appendix is provided to explain definitions and assumptions about indicators to avoid potential misinterpretation by all readers including non-technical audiences.

Data sources

HPC's monitoring of the implementation of Transforming Health uses data sourced from SA Health's central hospital morbidity and activity database, known as the *Integrated South Australian Activity Collection* (ISAAC).

ISAAC covers all public and private hospitals in South Australia. It records details of inpatient "episodes of care" commencing with admission to hospital and concluding with a "separation" (discharge, transfer or death). ISAAC is the means by which admitted patient activity can be monitored, funded, evaluated, planned for, researched and reviewed to ensure that SA Health continues to deliver efficient and equitable health services.

ISAAC data is extracted via SA Health's corporate/enterprise management information reporting tool, the *Health Information Portal*.

Hospitals included

Transforming Health applies specifically to metropolitan Adelaide public acute hospitals. Corporate counting rules pre-define these sites in ISAAC as the following:

- **Northern Adelaide Local Health Network:** Lyell McEwin Health Service and Modbury Hospital
- **Central Adelaide Local Health Network:** Hampstead Rehabilitation Centre; Pregnancy Advisory Centre; Royal Adelaide Hospital; St Margaret's Hospital; and The Queen Elizabeth Hospital
- **Southern Adelaide Local Health Network:** Flinders Medical Centre; Noarlunga Hospital; and Repatriation General Hospital
- **Women's and Children's Health Network:** Women's and Children's Hospital and Torrens House (2005-06 data only)
- **Other sites:** Southern Districts War Memorial Hospital is defined within ISAAC as a metropolitan Adelaide public acute hospital and therefore included. It has a very low volume of activity.

Counting rules

To ensure consistency, HPC applies pre-defined ISAAC business counting rules to the hospital activity data before extraction and further analysis. Standard business counting rules include grouping, or "bundling", episodes that experience multiple care type changes during a hospital stay into a single record. Bundling provides a more accurate picture of the number of patients actually discharged from a hospital. Standard business counting rules also excludes sameday endoscopy and chemotherapy activity.

Measures reported

- **Hospitalisations (inpatient separations):** A hospital inpatient "separation" is a completed episode of care of an admitted patient, generally concluding with their discharge from hospital (mostly to home), transfer to another healthcare facility or in-hospital death. It can also include other types of separation, such as 'administrative separation' applied for hospital activity payment purposes.

  The charts in this report show hospitalisations as raw numbers for the total (first chart) or as a percentage of this total for subsequent selected patient and population types.

- **Average length of overnight stay (ALOS):** To be consistent with the Australian Institute of Health and Welfare national reporting counting rules, HPC only counts inpatients that spent a minimum of one night in hospital when deriving this metric.
- **Hospitalisations ending with death in hospital:** The HPC reports deaths in hospitals as a crude rate (number of inpatients who died in hospital as a percentage of all separations). No adjustment is done for type of hospital or care received (such as palliative care), age or condition of patient, patient mix or other explanatory variables that may be considered in statistical models such as standardised hospital mortality ratios.
- **Hospitalisations ending with transfer to another hospital:** As with deaths in hospital, the HPC reports this indicator as a crude rate (episodes of care that conclude with transfer to another hospital as a percentage of all separations). No adjustment is done for type of hospital or care received, age or condition of patient, patient mix or other explanatory variables.

Patient types

- **Patients admitted for cardiovascular or hip and knee replacement**: HPC uses the Extended Service Related Group (ESRG) classification to report cardiovascular and hip and knee replacement inpatient activity. The ESRG classification is based on Australian Refined Diagnosis Related Group (AR-DRG) aggregations to categorise admitted patient episodes into groups representing clinical divisions of hospital activity.
  - **Cardiovascular** patients are defined by HPC in this report as episodes of care in the ESRGs of "Stroke", "Chest Pain", and "Heart Failure & Shock".
  - **Hip and knee replacement** patients are defined by HPC in this report as episodes of care in the ESRG of "Hip & Knee Replacement".
  - HPC's monitoring of the impact of Transforming Health does not include any other surgical activities. There is insufficient volume of activity to support specific population group analysis of hip replacement or fractured neck of femur procedures.
- **Patients admitted out-of-hours (night-time)**: HPC defines after hours (night-time) admissions as inpatients admitted between 6:01pm and 7:59am, regardless of day of the week or public holidays.

Population types

- **Culturally and linguistically diverse (CALD) persons**: Defined by the HPC as persons born in non-main English speaking countries. These are countries *other than* Australia (incl. external territories), New Zealand, United Kingdom (incl. Isle of Man & Channel Islands), Ireland, United States of America, Canada and South Africa.
- **Rural and remote residents**: Defined by the HPC as persons who reside within SA Health's Country Health South Australia Local Health Network (CHSALHN) boundaries.
- **Lower socioeconomic status geographic areas of South Australia:** Areas identified using the Australian Bureau of Statistics' Socio-economic Index for Areas (SEIFA), ABS 2013, 'Table 3. Statistical Area Level 2 (SA2) Index of Relative Socio-economic Disadvantage, 2011', Socio-economic Index for Areas (SEIFA), Data Cube only, 2011, cat. no. 2033.0.55.001.

  South Australian SA2s ranked in the lower-SES quintile (lower 20%) are:

  - **Metropolitan Adelaide:** Davoren Park, Elizabeth, Elizabeth East, Smithfield - Elizabeth North, Virginia - Waterloo Corner, Enfield - Blair Athol, Parafield Gardens, Paralowie, Salisbury, Salisbury North, Christie Downs, Hackham West - Huntfield Heights, Morphett Vale – West, Royal Park – Hendon – Albert Park, Woodville – Cheltenham, Port Adelaide, The Parks.
  - **Country South Australia:** Peterborough – Mt Remarkable, Port Pirie, Wallaroo, Ceduna, Western, Whyalla, Anangu Pitjantjatjara Yankunytjatjara (APY) Lands, Coober Pedy, Port Augusta, Millicent, Barmera, Berri, Murray Bridge, Renmark, Waikerie.

  Note that ISAAC incorporated SA2s into its reporting on 1 July 2012 and so the charts start at 2012-13 for this indicator.
- **Aboriginal persons:** The Health Performance Council respectfully uses the term 'Aboriginal', rather than 'Indigenous', to refer to people who self-identify as Aboriginal, Torres Strait Islander, or both. HPC recognises Aboriginal and Torres Strait Islander people as two separate groups. However, this document refers to Aboriginal persons in recognition that Aboriginal people are the original inhabitants of South Australia. We also acknowledge the complexity and diversity of the Aboriginal communities of South Australia, recognising each has its own beliefs and practice.
- **Aged persons:** Inpatients whose age at admission was 65 years or older.

Quality control

The HPC developed its monitoring of the implementation of Transforming Health in consultation with SA Health, sourcing data from enterprise datasets and applying standardised business counting rules. Technical information has been provided in this report so that results can be replicated. HPC validates its monitoring with relevant experts to confirm robustness of method, accuracy of findings and clarity of presentation.

Appendix 2: References

[1] Health Performance Council, State of Our Health, '1-1. Population', http://hpcsa.com.au/state_of_our_health/chapter_1/1_1, viewed 24 Feb 2017.

[2] AIHW 2017, 'Table 2.17: Average length of stay statistics, public and private hospitals, states and territories, 2015–16', *Admitted patient care 2015–16: Australian hospital statistics*, Health services series no.75, Cat. no. HSE 185, http://www.aihw.gov.au/publication-detail/?id=60129559537, viewed 7 June 2017.

[3] Ibid., 'Table 5.38: Separations, by mode of separation, public and private hospitals, states and territories, 2015–16'

[4] Ibid.

[5] Health Performance Council, State of Our Health, '1-2-1. People born overseas', http://hpcsa.com.au/state_of_our_health/chapter_1/1_2.

[6] Ibid., '1-1-1. Population by region', http://hpcsa.com.au/state_of_our_health/chapter_1/1_1.

[7] Ibid., '1-1. Population', http://hpcsa.com.au/state_of_our_health/chapter_1/1_1.

[8] Ibid., '1-1-2. Population by age and sex', http://hpcsa.com.au/state_of_our_health/chapter_1/1_1.

[9] Transforming Health, 'Pilot programs result in reduced emergency department waiting times and surgical length of stay' http://transforminghealth.sa.gov.au/pilot-programs-result-in-reduced-emergency-department-waiting-times-and-surgical-length-of-stay, released 18 Nov 2015, viewed 28 Feb 2017.